



University of Kashmir

Office of the Chief Proctor

Dr. Naseer Iqbal (Ph.D)

Email: chiefproctorku@gmail.com

Cell No.'s:- 09419079191

No. F (DIQA-report) KU/18

Dated: - March 30, 2018

5.1.6

Dy. Director

DIQA

University of Kashmir

Srinagar

Sub: Information regarding timely redressal of student grievances including sexual harassment and ragging cases

Sir,

This is in response to your office letter No: F (NAAC-DIQA/KU/18 Dated: 16-03-2018 seeking the information pertaining to the subject as cited above. The relevant information is provided herein under:

1. The University of Kashmir has a tight anti-ragging system in place which is in tune with the UGC Regulations on curbing the Menace of Ragging in Higher Educational Institutions, 2009. There is an anti-ragging mechanism comprising of anti-ragging committee and anti-ragging squad.
2. The University has approved the proposal of the Chief Proctor to install CCTVs on the campus. The process has been started in which sensitive areas on the campus will be put under the CCTV surveillance.
3. Patrolling of the Watch & Ward and KUG Coy has been enforced to ensure the monitoring and speedy action in case of any untoward incident.
4. The mobile numbers of all the officers including the Chief Proctor, Dy. Chief Proctor, Proctors and Chief Security Officer have been made available on the University website so that the students know whom to call in case of any emergency.
5. Any student desirous of availing hostel facility has to furnish a duly sworn in affidavit to the effect that he/she will not indulge in or abet any behavior or act amounting to ragging.

(16)

60

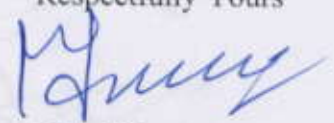
University of Kashmir, Srinagar

6. The University adopts protective and preventive measures against harassment in any form involving students, faculty and staff members in order to uphold their individual right to pursue their academics, research and administrative goals. Over the past few years, the office of the Chief Proctor has received a number of complaints from students/employees facing harassment in one way or the other in response to which the office has taken prompt and appropriate action as warranted under rules. It is worth to submit that there is one lady Proctor who looks into the issues related to female students and employees.

- 1. Chief Academic Officer
- 2. Dean Student Welfare
- 3. Chief Proctor
- 4. Proctor
- 5. Deputy Chief Proctor
- 6. Proctor

- Chairman
- Member
- Member Secretary
- Member
- Member
- Member

Respectfully Yours



Chief Proctor

20. If any student is found guilty of any offence, the University may take appropriate action against him/her.

Copy to:

- 1. Chief Academic Officer, University of Kashmir
- 2. Dean Student Welfare, University of Kashmir
- 3. Proctor, University of Kashmir
- 4. Deputy Chief Proctor, University of Kashmir
- 5. Proctor, University of Kashmir
- 6. Proctor, University of Kashmir
- 7. Proctor, University of Kashmir
- 8. Proctor, University of Kashmir
- 9. Proctor, University of Kashmir
- 10. Proctor, University of Kashmir
- 11. Proctor, University of Kashmir
- 12. Proctor, University of Kashmir
- 13. Proctor, University of Kashmir
- 14. Proctor, University of Kashmir
- 15. Proctor, University of Kashmir
- 16. Proctor, University of Kashmir
- 17. Proctor, University of Kashmir
- 18. Proctor, University of Kashmir
- 19. Proctor, University of Kashmir
- 20. Proctor, University of Kashmir

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University of Kashmir, Srinagar

NOTICE

Anti Ragging Committee comprising the following has been constituted by the Vice-Chancellor to curb the menace of Ragging in the University of Kashmir, Srinagar:-

1. Dean, Academic Affairs
2. Dean Student Welfare
- ✓ 3. Chief Proctor
4. Provost
5. Deputy Chief Proctor
6. Proctor

Chairman
Member
Member Secretary
Member
Member
Member

Deputy Registrar
ACADEMICS

No: F (Anti-Ragging) Acad/KU/18
Dated: 23-02-2018

Copy to the:-

1. Dean, Academic Affairs, University of Kashmir;
2. Dean, Research University of Kashmir, Srinagar;
3. Dean, College Development Council, University of Kashmir;
4. Deans of the Schools, University of Kashmir, Srinagar;
5. Dean Student Welfare, University of Kashmir, Srinagar;
6. Director, Admissions, University of Kashmir, Srinagar;
7. Heads of all Teaching Departments, University of Kashmir, Srinagar;
8. Directors of various Research Units/Centres/Institutions, University of Kashmir, Srinagar;
9. Director, Directorate of Distance Education, University of Kashmir, Srinagar;
10. Director, North Campus, Baramulla/South Campus, Anantnag;
11. Chief Proctor, University of Kashmir, Srinagar;
12. Controller of Examinations, University of Kashmir, Srinagar;
13. Director, NAD & DA, University of Kashmir, Srinagar;
14. Provost, University of Kashmir, Srinagar;
15. Deputy Chief Proctor/Proctor, University of Kashmir, Srinagar;
16. Proctor, University of Kashmir, Srinagar;
17. I/C Director, IT&SS, University of Kashmir, Srinagar;
18. P.S. to Registrar, for the information of the Registrar; University of Kashmir, Srinagar;
19. PRO to Vice-Chancellor for information of the Vice-Chancellor;
20. File

Put in Anti-Ragging file
Hussain
28/2

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OFFICE OF THE CHIEF PROCTOR University of Kashmir, Srinagar

5.1.6 ✓

NOTES:

Dated: 18.05.2017

The complainant accessed the Anti-Ragging Helpline for registering his complaint. The complainant alleges that he was ragged by some of the senior students of his college which is affiliated to University of Kashmir, Srinagar. Accordingly, the Registrar, University of Kashmir was asked to look into the matter who forwarded the case to the Chief Proctor, University of Kashmir for the necessary action. The Chief Proctor deployed the undersigned to the Government Medical College, Srinagar where the incident was reported to have occurred. A meeting was convened in the office chamber of Prof. (Dr.) Rukhsana Najeeb, I/C Anti-Ragging Committee GMC on May 17, 2017 at 2:30 PM in which the undersigned was apprised of the whole case history. After a threadbare discussion, it came to fore that the complainant is a student of M.B.B.S. 2nd Semester and has already been identified by the concerned Anti-Ragging Committee. The Principal, GMC Srinagar had received a complaint dated 12/05/2017 (Copy enclosed herewith) from the complainant of the alleged ragging by senior students in the hostel. The Registrar (Acad.) GMC through Letter No. Acad/910-11 dated 16.05.2017 (copy enclose herewith) directed the Anti-Ragging Committee, GMC to make an investigation into the matter and submit a detailed report in this regard. The Anti-Ragging Committee made a thorough probe into the incident and concluded:

- i) that the students of M.B.B.S 2nd year were playing a friendly cricket match and the students of M.B.B.S 3rd year requested them to allow them to be the part of the game which the former declined;
- ii) that there was verbal argument an exchange of words between the two sides which led to minor scuffle between them;
- iii) that after the intervention of the authorities, both the sides tendered an apology to each other;
- iv) that the said act of the students neither amounts to ragging nor any case under the penal laws can be made out against any of them; and
- v) that the complainant has been properly counselled by the concerned authorities.

Hence submitted.

[Signature]
Chief Proctor

[Signature]
Mir Junaid Alam
(Proctor)

Signatures of Anti-Committee Ragging members

1. Prof. Musadida A. Shah
(Dean Academic Affairs)
4. Dr. Imtiaz (Proctor)

2. Prof. H. N. Khadoi
Dean Students Welfare
3. *[Signature]*
By: Elia A. Lani
By: Elia Proctor

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OFFICE OF THE CHIEF PROCTOR

University of Kashmir, Srinagar

NOTES:

An incident occurred at the Engineering College Zakura Campus on May 2nd 2017 wherein a girl student namely Ms. Tanzeela Mir was alleged to have been harassed by one Mr. Salig, Farooq. Pursuant to the incident, an enquiry committee was constituted by the Chief proctor, University of Kashmir. After a thorough investigation, the Committee found Mr. Salig, Farooq, guilty and recommended his suspension for one year. The recommendation was endorsed by the Dean Academic Affairs, University of Kashmir. Accordingly Mr. Salig, Farooq, was put under suspension with an immediate effect with order NO: F (Disciplinary) D.O. / KU / 17, dt: 11/7/2017.

Later on Mr. Salig, Farooq, approached the Office of the Chief proctor along with his parents and tendered an apology in writing (Copy attached herewith). His parents also submitted an affidavit to the effect that he will not repeat such type of acts in future. The apology was accepted by Ms. Tanzeela. On repeated persuasion of the parents of both the

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Complainant and the accused, it was decided to reconsider the case of Mr. Salig, Farooq, on humanitarian grounds and accordingly recommend the revocation of his suspension with the following conditions:-

- (i) That Mr. Salig, Farooq, will abide by the Students Code of Conduct in future; and
- (ii) That in case the accused repeats such type of acts in future, that will result in Cancellation of his admission.

Inquiry Committee members.

Sajid
6/10/17

Farooq
26/10/17

1. Dr. Sajid Farooq
(Proctor)

2. Dr. Min Jernard
(Proctor)

Recommended and forwarded
to Registrar for further directions.
Registrar
DADS
I. M. Z. 27/10

Yasir
5/11/17
(Chief Proctor)



UNIVERSITY OF KASHMIR

HAZRATBAL, SRINAGAR

Notes

The recommendations of the enquiry committee reflected at 'A' may be perused and approved.

26/10
10/10

QAA

chief Proctor

He
Approved
13/11/10

SO
Prepare a
draft.

He
14/11/10
my
18/10

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OFFICE OF THE CHIEF PROCTOR

University of Kashmir, Srinagar

5.1.6

NOTES:

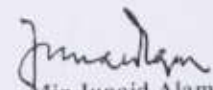
Dated: 30.08.2017

The complainant accessed the Anti-Ragging Helpline for registering her complaint. In her complaint, the complainant alleged that she was ragged by the accused. Presently the complainant and the accused are on rolls in the Institute of Asian Medical Sciences, Zakura, Srinagar which is affiliated to the University of Kashmir, Srinagar. The Chief Proctor, University of Kashmir deployed the undersigned to the Institute of Asian Medical Sciences, Zakura where the incident was reported to have occurred. Thereafter, a meeting was held with the Principal of the Institute in the Office Chamber of the undersigned on August 28, 2017 at 1:00 PM in which the undersigned was apprised of the whole case history. After a threadbare discussion, it came to fore that the complainant is a 1st Prof. BUMS student who has already been identified by the concerned Anti-Ragging Committee. The Chairman, Institute of Asian Medical Sciences Zakura had received a complaint from the complainant of the alleged ragging by the accused. The Chairman through Letter dated 28.08.2017 (copy enclose herewith) directed the Principal to make an investigation into the matter and submit a detailed report in this regard. The Anti-Ragging Committee made a thorough probe into the incident and recommended the suspension of accused pending the completion of investigation. After the investigation (Copy of the report is annexed herewith), the Committee found that the act of the accused neither amounts to ragging nor any case under the penal laws can be made out against him. It was simply a case of misunderstanding between the two.

The accused also tendered an apology to the complainant and thereafter, the accused was allowed to resume his class work.

The Anti-Ragging Committee has been directed to seek an explanation from the complainant as to why she has unnecessarily bothered the authorities on the issue which could have been resolved by the college authorities.

Hence submitted.


Mir Junaid Alam
(Proctor)


Chief Proctor

Signatures of Anti-ragging Committee members.

1. Prof. M. A. Sahal DAA
2. Prof. H. N. Khosli
3. Dr. Naseem
4. Prof. ...
5. Dr. ...

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Office of the Director Admissions
&
Competitive Examinations
University of Kashmir, Srinagar

No.F (Inf-NAAC) DACE/KU/18

Dated: 28.03.2018

The Deputy Director,
DIQA,
University of Kashmir,
Srinagar

Dear Sir,

Refer your letter No.F(NAAC-DIQA/KU/18 dated 16-03-2018 with regard to providing admission data of last five years from 2012 to 2016 required for the preparation of self study report for NAAC re-accreditation of the University of Kashmir. In this connection I would like to inform you that the whole data has been provided to DIQA regularly every year/session after completion of Admissions formalities and the same has been regularly mentioned in the Annual Reports prepared/uploaded by the Directorate on the University website. Furthermore, the admissions before the year 2017 were made through the Dean Academic Affairs office. The data related to NET/SET is also provided in detail after completion and declaration of results.

Yours Sincerely

Director

(Directorate of Admissions)

in PA
16/3
28/3

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UNIVERSITY OF KASHMIR
Hazratbal, Srinagar

5.1.6

ORDER

The Vice-Chancellor has been pleased to constitute the following Committees for the year 2012-2013 (upto ending March 2013):-

I. Establishment Committee

1. Prof. Khurshid Ahmad Andrabi-Dean ResearchChairman
2. Registrar
3. Controller of Examinations
4. Prof. Khurshid Ahmad Bhat-I/C Director, South Campus
5. Dr. Farooq Ahmad -Deptt. of Law
6. Dy. Registrar, Accounts
7. Dy. Registrar, Gen. AdministrationMember Secretary
8. President KUMSA or his nominee
9. Assistant Registrar, Legal Cell

II. Central Purchase Committee for Scientific Equipments

1. Dean Academic AffairsChairman
2. All Deans (Science)
3. All Heads/ Directors of Science Deptts. / Centres
4. Registrar
5. Dy. Registrar, Accounts
6. Dy. Registrar Purchase Member Secretary

✓ III. Central Purchase Committee for Printing & Stationery

1. Prof. M. A. Kaw - DCDCChairman
2. Registrar
3. Prof. Azra Nahid Kamili-CORD
4. Controller of Examinations
5. Prof. Ajaz Banday, Director, DIQA
6. Dy. Registrar- Accounts
7. Dy. Registrar P&S Member Secretary

IV. Central Purchase Committee for Furniture, Furnishing Coal and Fire wood

1. Prof. M.A. Sahaf, The Business SchoolChairman
2. Registrar
3. Dr. Mohamad Akbar Khuroo- Associate Professor, Deptt. of Chemistry
4. Dy. Registrar, Estates

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5. Deputy Registrar, Accounts

6. Dy. Registrar, Purchase

..... Member Secretary

V. Allotment Committee for Accommodation (Teaching and Officers)

1. Prof. M. Ashraf Wani – Deptt. of History

.....Chairman

2. Prof. Mufeed Ahmad- The Business School

3. Prof. Nazir Ahmad, Deptt. of Education

4. President, KUTA

5. Dy. Registrar, Estates

.....Member Secretary

VI. Allotment Committee for Accommodation (Non Teaching)

1. Prof. Khaliq-uz-Zaman Khan -Deptt. of Chemsitry

.....Chairman

2. Dr. Nazir Azim – Associate Professor – Deptt. of Statistics

3. Dr. Mushtaq Ahmad Darzi – Associate Professor – The Business School

4. President KUMSA or his nominee

5. Dy. Registrar/ A.R, Estates

.....Member Secretary

VII. Grievance Committee (Teaching)

1. Prof. G.M. Bhat, Deptt. of Economics

.....Chairman

2. Prof. Neelofar Khan, DSW

3. Prof. Naseem Ahmad Shah – Instt. of Islamic Studies

4. Prof. Mohammad Sultan – Deptt. of Geography

5. Prof. M. Afzal Zargar–Deptt. of Bio Chemistry

6. President, KUTA

7. Dr. Rana Hashmi – Scientist "C" – Computer Centre

8. Dy. Registrar/ A.R. – Admn-TW

.....Member Secretary

VIII. Grievance Committee (Non Teaching)

1. Prof. Shabir Ahmad Bhat, The Business School

.....Chairman

2. Prof. Neelofar Khan-DDE

3. Prof. Parvaiz Ahmad-Deptt. of History

4. Dr. Mohammad Ayub-Associate Professor, Deptt. of Law

5. Dy. Registrar, Accounts

6. Dy. Registrar / A. R. , Gen. Admn.

.....Member Secretary

7. President KUMSA or his nominee

IX. Transport Committee

1. Prof. N.A Baba -Poltical Science

.....Chairman

2. Prof. Farooq Fayaz, Director, Academic Staff College

3. Dr. Farooq Ahmad Khan-The Business School

4. President, KUTA

5. President, KUMSA

6. D.R, Transport

.....Member Secretary

X. Committee for Purchase of Computers and Allied Items

1. Prof. Ghulam Mohi ud din Bhat-USICChairman
2. Dr. Mehraj ud Din Dhar- Director IT&SS
3. Dr. G.M. Peerzada-Associate Professor, Deptt. of Chemistry
4. Dy. Registrar, PurchaseMember Secretary

XI. Canteen Committee

1. Prof. G.M. Dar (Sangmi)Chairman
2. Prof. F.A Masoodi - Food Science & Technology
3. Chief Proctor
4. President, KUMSA
5. Chief Medical Officer-University Health Centre
6. Deputy Registrar, Estates

XII. Committee for Students Amenities and Grievances

1. Dean, Students WelfareChairman
2. Provost
3. Prof. Nazir Ahmad Nazir - B&F Studies
4. Chief Proctor
5. Deputy Registrar, GeneralMember Secretary

XIII. Committee for Site Development

1. Prof. Zaffar Ahmad Reshi, Deptt. of BotanyChairman
2. Dr. Irshad Nawchoo - Deptt. of Botany
3. Dr. Fayaz Ahmad-Associate Professor, Deptt. of Zoology
4. Executive Engineer, Construction Division
5. Officer Incharge, ULDMember Secretary

XIV. Committee for Campus Sports

1. Prof. Gh. Mustafa Shah- Deptt. of ZoologyChairman
2. Prof. Nisar Ahmad Rather-Deptt. of Mathematics
3. Dr. Aneesa Shafi-Associate Professor, Deptt. of Sociology
4. I/C Director, Physical Education - SportsMember Secretary

XV. Cultural Committee

1. Prof. Nilofar Khan - DSWChairman
2. Dr. Rubi Zutshi - Deptt of Hindi
3. Mrs. Muslim Jan-Editor-cum-Research Assistant, MERC
4. Cultural Officer-DSWMember Secretary

XVI. Committee for Women's Empowerment and Grievances

1. Prof. Zohra Bi Afzal – Deptt. of HindiChairman
2. Prof. Satyabhama Razdan – Deptt. of Sanskrit
3. Prof. Asifa Jan – Political Science
4. Prof. Nighat Basu – Deptt. of Education
5. Dr. Ulfat Jan – Associate Professor – Deptt. of Zoology
6. Mrs. Fozia Ashai – Project Officer –SRC
7. Dr. Ruby Zutshi – Assistant Professor –Deptt. of Hindi
8. Dr. Saleema Jan – MERC.
9. Female Scholar and Female Student
(one each to be nominated by the DSW)
10. Mrs. Asmat Kawoosa-Assistant Registrar, General Administration

XVII. Media Advisory Committee (Including Advertisement)

1. Prof. Lily Want – Deptt. of EnglishChairman
2. Dr. Shahid Rasool- EMMRC
3. Dr. Aliya Ahmad – Assistant Professor–Media Education Research Centre
4. A.R, Public Relations
5. Mr. Fahim Aslam, PRO-Convocation ComplexMember Secretary

All concerned Chairman / Chairpersons are requested to convene the first meeting of the Committees as early as possible in order to finalize the functioning of the Committee / subject matter.

This is issued without prejudice of inter-se-seniority.


Assistant Registrar
General Administration

No.F(Committees - Gen Admn)KU/12

Dated: - May 19, 2012

Copy to the:-

- Dean, Academic Affairs;
- Dean, College Development Council;
- Deans of all Faculties;
- Dean, Students Welfare;
- Director, Directorate of Internal Quality Assurance;
- Director, IT&SS;
- Directors of various Research Centres/Units/Institutes;
- Director, Institute of Kashmir Studies;
- I/C Director, Convocation Complex;
- I/C Director, South Campus / North Campus;
- Heads of all Teaching Departments;
- Controller of Examinations;
- Librarian, Allama Iqbal Library;
- Provost/Chief Proctor/Chief Security Officer;
- Programme Coordinator, Geo-informatics;
- Officer Incharge, U.L.D;
- Officer on Special Duty, Sub-Office Jammu;
- Special Secretary to Vice-Chancellor;
- All Officers of the Registry;
- Deputy Registrar, Accounts;
- President, KUMSA;
- P.S. to Registrar;
- Sr. P.A. to Controller of Examinations;
- File;
- Master file.



Directorate of Internal Quality Assurance (DIQA)
University of Kashmir
Srinagar

5.1.6

Dy. Director

No:F5(NAAC-DIQA)KU/18
Dated: 15-05-2018

most urgent

Officer In-charge,
RTI
University of Kashmir,
Srinagar.

Subject: Students grievances.

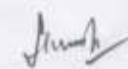
Sir

Kindly provide the information for the years 2012-2017 as per the format given below by **17th April 2018** positively as the same is required for the preparation of self study report for upcoming NAAC Peer Team Visit.


5.1.6 The institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases (1)		
No. of examination/evaluation grievances appealed	No. of grievances redressed	Average time for grievance redressal in number of days
38	38	10-15
Documents: Minutes of the meetings of student redressal committee, prevention of sexual harassment committee and anti ragging committee		

The matter may please be treated as urgent.

With regards


Showkat Shafi

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Forwarded/returned to Dy. Director DIQA with needfull
done
 18/3

Complaint Number:	65325
Received On	10/03/17 11:53
Name of the Complainant:	Student
Status of the Complainant:	Public
Address for correspondence:	SRINAGAR
E-Mail Address:	maqboolmakhdoomi11@gmail.com
Telephone Number (if any):	7006350391
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Education Facilities
Gist of Complaint:	It makes me to laugh on the resolution for the Query id 64084. The Query was regarding that our BE Degree (2014 batch) from Kashmir University via SSM college is already late by 1year and the authorities are not issuing any interest in conducting our exams on time otherwise we will have been in level with Students of IUST, NIT. They at least should have issued an academic Calendar for the upcoming time exams in which the lost time will be compensated. But the reply you have received from KU is not reply for our query (64084). Definitely, surely it is the reply for any other complaint because ours query has nothing to do with National Highway blockage. Our query is that our all upcoming exams should be conducted ASAP so that we may end our degree in time. We have been in the 3rd Sem for 17 months!!!!. We were promoted to 3rd Sem on 25th August 2015 and our exams were concluded on 03 Jan 2017. If any one in the world will listen to this tragic, it will definitely degrade the name of our all Education Facilities of Kashmir. Request all the concerned authorities to give heed and take necessary steps for our query.
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
10/03/17 11:53		The complaint has been forwarded to the Grievance Cell J&K.	In Process
10/03/17 11:57	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > You are requested to kindly dispose of the complaint in light of complaint No.64084 < BR > < BR > Yours faithfully < BR > Deepak Bangroo, < BR > JK Government (Chief Minister's) Grievance Cell < BR > < BR >	In Process
17/03/17 12:25	Replied to Complainant (By Vice Chancellor Kashmir University)	Grievance no.: 65325 < BR > < BR > < BR > In response to complaint no. 64084 read with 65325, the information is given as under: < BR > "In this regard it is to say that due to turmoil in the valley in 2016 our examination schedules have got disrupted. The University is trying its best to restore its examination calendar. This year University is going to conduct all the examination as per schedule approved by the University. < BR > The information delivered rather pertained to complaint no. 64584. Since the said information attributed to complaint no 64054 has occurred due to a typographical error which may please be treated as with drawn. Inconvenience caused if any is regretted. < BR >	Disposed

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**Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat**

Complain Number	64331
Received On	27/01/17 22:04
Name of the Complainant:	non local B.Ed students
Status of the Complainant:	Public
Address for correspondence:	non local
E-Mail Address:	gobinda15051989@gmail.com
Telephone Number (if any):	9933345959
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Education Facilities
Gist of Complaint:	<p>The Assistant Controller of Examinations (Professional Conduct) University of Kashmir Srinagar.</p> <p>Subject: Request for facilitate examination centre for non local students in Jammu instead of Kashmir valley.</p> <p>Sir,</p> <p>With due regards and veneration, we the B.Ed (Backlog) candidates would like to invite your kind attention towards the subject cited above that recently the University has notified the date sheet for B.Ed Examinations. Since there is extreme cold in Valley and we being the backlog candidates do not have any hostel accommodation in our respective colleges as such we are not in a position to appear in the ensuing B.Ed Examination in the Valley of Kashmir..</p> <p>Keeping in view the above mentioned facts, it is humbly and deeply requested to your esteemed self to kindly keep our centre of Examination at any centre in Jammu Province. Sir, we all belong to different warm zone states of India like Odhisa, West Bengal, Bihar, Andhra Pradesh etc and do not have any adaptation to live in these chilly circumstances. Residing in the valley in these chilly days will be at the cost of our examination as well as at the cost of our health. Sir, it needs to be mentioned here that last time we also appeared in the said examination in the month of January and it is because of the same reason we could not concentrated on our studies as we were dying because of excessive cold. So, we again request your goodself to kindly keep our examination centre at Jammu on humanitarian basis so that we shall be in a position to appear in the said examination smoothly. We shall esteem it a great favour if you consider our case favourably.</p> <p>Yours faithfully</p> <p>Non-Local B.Ed Backlog Students University of Kashmir Srinagar</p> <p>Copy To:</p> <p>1. Controller of Examination for favour of information and necessary action.</p> <p>2. JK CM's Grievance Cell for redressal of the genuine grievance.</p>
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
27/01/17 22:04		The complaint has been forwarded to the Grievance Cell J&K.	In Process
30/01/17 15:38	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > You are requested to kindly dispose of the complaint at an earliest after ascertaining its genuineness. < BR > Yours faithfully, < BR > Nisar Hussain < BR > JK Government (Chief Minister's) Grievance Cell < BR > Civil Secretariat, Jammu	In Process
07/02/17 14:07	Forwarded to: Vice Chancellor Kashmir University	Reminder No. 1 < BR > Sir\ Madam < BR > The above complaint was forwarded to you for disposal which is yet awaited. You are again requested to dispose off the complaint at an earliest. < BR > < BR > Yours faithfully, < BR > (Zahir Ahmad) < BR > JK Government < BR > Grievance Cell < BR >	In Process

Govt. of Jammu and Kashmir
Grievance Cell CM SecretariatComplaint
Sanji

Complain Number:	64584
Received On	07/02/17 16:55
Name of the Complainant:	sanjida praveen
Status of the Complainant:	Public
Address for correspondence:	co eklavya classes, dungarpur, rajasthan
E-Mail Address:	kishorjoshi69@yahoo.in
Telephone Number (if any):	09983689999
Fax Number (if any):	0
Complaint Received/Booked Over:	Phone/Mobile
Complaint Against:	Others
Gist of Complaint:	dear sir, i am student of kashmir university, and my b.ed. backlog exam held on 4 february and 6 february, due to snow fall i could not reach srinagar exam center because jammu srinagar highway closed, university reschedule 1, 2, and 3rd paper, but not scheduling next paper. plz take action for students like me to save our year. thanks
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
07/02/17 16:55		The complaint has been forwarded to the Grievance Cell J&K.	In Process
08/02/17 12:10	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > You are requested to kindly dispose of the complaint at an earliest after ascertaining its < BR > genuineness. < BR > Yours faithfully < BR > Deepak Bangroo, < BR > JK Government (Chief Minister's) Grievance Cell < BR >	In Process
18/02/17 12:05	Replied to Complainant (By Vice Chancellor Kashmir University)	Grievance no.: 64584 < BR > < BR > < BR > < BR > The reply received from the concerned unit i.e, Assistant Controller (Professional Conduct) of the University is reproduced as under: < BR > "In this regard it is to say that University has already issued notice regarding submission of applications from those candidates who has missed the papers due to blockade of National High way. The contents contained in the notification dated: 10022017 are mentioned below further the hard copy of the same stand delivered through speed post. < BR > This is for your information < BR > < BR > < BR > Notice < BR > < BR > < BR > It is notified for the information of all those B.Ed candidates Session January/February, 2017 who have missed the papers from February 02, 2017 to February 08, 2017 due to blockade of National High Way are directed to submit application in the office of the undersigned by or before 16th February, 2017 indicating the following: < BR > < BR > 1. Roll Number < BR > 2. Date of Examination < BR > 3. Name of the missed papers < BR > < BR > The question paper shall be in English Medium and the candidates shall have the option to write the answer in Hindi Medium. Further no application shall be entertained after due date. < BR > < BR > < BR > < BR > < BR > No: F(BEdMissing)KU17 < BR > Dated: 10022017 < BR > Sd < BR > Zahoor Ahmad Rather < BR > Assistant Controller of Examinations < BR > (Professional Conduct) < BR > < BR >	Disposed

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**Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat**

Compl
Faheem

Complaint Number:	64084
Received On:	5/01/17 17:10
Name of the Complainant:	Faheem Baba
Status of the Complainant:	Public
Address for correspondence:	Srinagar, JK
E-Mail Address:	msbabacompany@gmail.com
Telephone Number (if any):	7006966312
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Education Facilities
Gist of Complaint:	<p>Subject: Regarding KASHMIR UNIVERSITY and SSM College Authorities.</p> <p>I want to bring to your notice that i am currently pursuing BE degree in SSM college and the problem is that we are always compromised by the above authorities. We are in <u>3rd Sem</u> currently and the time given by us to reach this class is 2.5 years. So according to time we should be going promoted to 6th Sem right now instead of 4th Sem. They have made a delay of 1 year in our degree and are still not showing any urgency in starting our classes and holding examination processes. While as seeing the students of our batch of IUST and College of ENGINEERING (KU), They are far before us and their deans are looking finely to them and their education, but we are kept as (LaaVaris), their is no one who is looking to our education. We are running 1 year delay and university has announced winter break to us, but the same university has announced the classes for their own engineering students so that their time is not wasted. But we are Laavaris and there is no value to our time.</p> <p>I think there is no good coordination between University and College, or their might be some rivalry between them but in between this we are being pelced.</p> <p>I request you to do needful which will vanish the delay of 1 year or will keep it to maximum 2 or 3 months. Because delay of 1 year means that if we have got failed in any class.</p> <p>I beg to everyone who has the power to make it happen, VC, CM, Dean etc.</p>
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
16/01/17 17:10		The complaint has been forwarded to the Grievance Cell J&K.	In Process
17/01/17 10:53	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > You are requested to kindly dispose of the complaint at an earliest after ascertaining its genuineness. < BR > Yours faithfully, < BR > Nisar Hussain < BR > JK Government (Chief Minister's) Grievance Cell < BR > Civil Secretariat, JK, Jammu.	In Process
07/02/17 14:07	Forwarded to: Vice Chancellor Kashmir University	Reminder No. 2 < BR > Sir\ Madam < BR > The above complaint was forwarded to you for disposal which is yet awaited. You are again requested to dispose off the complaint at an earliest. < BR > < BR > Yours faithfully, < BR > (Zahir Ahmad) < BR > JK Government < BR > Grievance Cell < BR >	In Process
21/02/17 11:12	Forwarded to: Vice Chancellor Kashmir University	Reminder No. 3 < BR > Sir\ Madam < BR > The above complaint was forwarded to you for disposal which is yet awaited. You are again requested to dispose off the complaint at an earliest. < BR > < BR > Yours faithfully, < BR > (Zahir Ahmad) < BR > JK Government < BR > Grievance Cell < BR >	In Process
28/02/17 13:15	Replied to Complainant (By Vice Chancellor Kashmir University)	Grievance no.: 64584 < BR > < BR > < BR > < BR > The reply received from the concerned unit i.e, Assistant Controller (Professional Conduct) of the University is reproduced as under: < BR > "In this regard it is to say that University has already issued notice regarding submission of applications from those candidates who has missed the papers due to blockade of National High way. The contents contained in the notification dated: 10022017 are mentioned below further the hard copy of the same stand delivered through speed post. < BR > This is for your information. < BR >	Disposed

**Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat**

Complainant
Muham

Complain Number:	63930
Received On:	08/01/17 15:30
Name of the Complainant:	Muhammad
Status of the Complainant:	Public
Address for correspondence:	Srinagar
E-Mail Address:	Amuslim1992@gmail.com
Telephone Number (if any):	8713966120
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Education Facilities
Gist of Complaint:	<p>We the students of B.E 7th sem enrolled in ssm college of engineering and technology had filed an application for the deferment of our examination which is scheduled to be held from 15 jan, but the university authorities are behaving rudely with us. First of all they had to conduct the examination in September in which they failed as in which the other universities like the Islamic university succeeded. Now we have to appear for the national level examination (GATE) which is to be scheduled in the first week of next month. If we need to apply for any job in the near future the GATE scorecard is a must.</p> <p>We had told the university authorities that we have already lost a year so in deferring our exam by 10 or 15 days wont be an issue and in reply they behaved rudely with us. Is there any accountability for us??? I guess no! So we all students request for our exam to get deferred so that we will be able to justify both GATE as well as our 7th sem examination and our one more year will get saved as there are chances if we prepare for both the GATE and 7th sem exam simultaneously we will get backlogs.</p> <p>So we want to request to the concerned authorities to pay attention to our problem. So that our problem gets resolved to the earliest and also in the future this type of problem must not be faced by the students at the hands of authoritarian college and university authorities.</p>
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
08/01/17 15:30		The complaint has been forwarded to the Grievance Cell J&K.	In Process
09/01/17 12:52	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > You are requested to kindly dispose of the complaint at an earliest after ascertaining its genuineness. < BR > Yours faithfully, < BR > Nisar Hussain < BR > JK Government (Chief Minister's) Grievance Cell < BR > Civil Secretariat, JK, Jammu.	In Process
23/01/17 11:41	Forwarded to: Vice Chancellor Kashmir University	Reminder No. 1 < BR > Sir\ Madam < BR > The above complaint was forwarded to you for disposal which is yet awaited. You are again requested to dispose off the complaint at an earliest. < BR > < BR > Yours faithfully, < BR > (Zahir Ahmad) < BR > JK Government < BR > Grievance Cell < BR >	In Process
07/02/17 14:08	Forwarded to: Vice Chancellor Kashmir University	Reminder No. 3 < BR > Sir\ Madam < BR > The above complaint was forwarded to you for disposal which is yet awaited. You are again requested to dispose off the complaint at an earliest. < BR > < BR > Yours faithfully, < BR > (Zahir Ahmad) < BR > JK Government < BR > Grievance Cell < BR >	In Process
21/02/17 11:12	Forwarded to: Vice Chancellor Kashmir University	Reminder No. 4 < BR > Sir\ Madam < BR > The above complaint was forwarded to you for disposal which is yet awaited. You are again requested to dispose off the complaint at an earliest. < BR > < BR > Yours faithfully, < BR > (Zahir Ahmad) < BR > JK Government < BR > Grievance Cell < BR >	In Process
28/02/17 13:10	Replied to Complainant (By Vice Chancellor Kashmir University)	Grievance no.: 63930 < BR > < BR > < BR > < BR > The reply received from the concerned unit i.e, Assistant Controller (Professional Conduct) of the University is reproduced as under: < BR > "In this regard it is to say that on the request of the candidates of SSM College, B.E 7th semester examination was deferred till the termination of GATE Examination which was scheduled from 04022017 to 12022017. With the completion of GATE examination, the office has issued DateSheet for B.E 7th Semester w.e.f 27022017. < BR > This is for your information. < BR >	Disposed

38/12/2016

printcomplaint

**Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat**

Complain Number:	62783
Received On:	02/11/16 09:53
Name of the Complainant:	Dr Bilal Ahmad Khan
Status of the Complainant:	Public
Address for correspondence:	JNU New Delhi
E-Mail Address:	bilalahmadk9@gmail.com
Telephone Number (if any):	8491881577
Fax Number (if any):	0
Complaint Received/Booked Over:	Letter
Complaint Against:	Others
Gist of Complaint:	<p>To, The Honorable Chief Minister Of Jammu and Kashmir State Subject: Forwarded again to Vice Chancellor of University of Kashmir for redress of grievance related to SET Test 2013.</p> <p>Sir, With due respect and high regards I implore to bring your kind attention to the facts below.</p> <p>1. I have secured 224 marks in the SET exam 2013 for which the general cut off was 238 (Subject Economics). I need six questions to get ed for SET. However the error in the answer key (s) issued by SET authority act as an impediment for me to qualify SET. I have already submitted references from the well acclaimed books as a proof of error in the answer key (s) released by SET agency.</p> <p>2. The supplementary notification (392015) invited my attention for taking interest in the SET result. The JK SET Agency has taken utmost care in finalization of result, if any error is detected at the later stage, the agency may rectify the result accordingly. In the meanwhile of revised answer key(s) supplementary notification I frequently approached SET Office to highlight the error in answer key (s) till now. I crossed all authority levels since after revised answer Key(s).</p> <p>3. I have legal right to approach higher authorities for redress of grievance and in which Right to Equality and Protection has been violated. I am confident enough about my answers and frequently after supplementary notification.</p> <p>It is humble request that the application be send to competent authority for consideration and answer key in SET Economics papers I, II, III be revised to get me qualified for SET. It is your most kindness.</p> <p>Yours faith fully Dr. Bilal Ahmad Khan Subject Economics SET Roll no. 01120121 Contact: 8491881577</p> <p>To, The Honorable Chief Minister Of Jammu and Kashmir State Subject: Forwarded again to Vice Chancellor of University of Kashmir for redress of grievance related to SET Test 2013.</p> <p>Sir, With due respect and high regards I implore to bring your kind attention to the facts below.</p> <p>1. I have secured 224 marks in the SET exam 2013 for which the general cut off was 238 (Subject Economics). I need six questions to get ed for SET. However the error in the answer key (s) issued by SET authority act as an impediment for me to qualify SET. I have already submitted references from the well acclaimed books as a proof of error in the answer key (s) released by SET agency.</p> <p>2. The supplementary notification (392015) invited my attention for taking interest in the SET result. The JK SET Agency has taken utmost care in finalization of result, if any error is detected at the later stage, the agency may rectify the result accordingly. In the meanwhile of revised answer key(s) supplementary notification I frequently approached SET Office to highlight the error in answer key (s) till now. I crossed all authority levels since after revised answer Key(s).</p> <p>3. I have legal right to approach higher authorities for redress of grievance and in which Right to Equality and Protection has been violated. I am confident enough about my answers and frequently after supplementary notification.</p> <p>It is humble request that the application be send to competent authority for consideration and answer key in SET Economics papers I, II, III be revised to get me qualified for SET. It is your most kindness.</p>

Complain Number:	63429
Received on:	16/12/16 16:28
Name of the Complainant:	Student
Status of the Complainant:	Public
Address for correspondence:	Srinagar
E-Mail Address:	riffi@rediffmail.com
Telephone Number (if any):	7006245239
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Education Facilities
Gist of Complaint:	<p>Defer exams</p> <p>We the students of BG 3rd year University of Kashmir have been directed by the KU authorities to appear in the exams in first week of January 2017.</p> <p>We want to remind the KU authorities that our classes started in mid May 2016 and from first week of July 2016 our colleges remain closed. Only 89% of our theory syllabus was completed and in practical we have completed just 5%. Now we request concerned authorities to conduct our examination in March 2017 and give us relaxation in syllabus so that we are able to do some preparation.</p> <p>Students</p> <p>The complaint should be solved quickly.</p>
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Dispute Status
16/12/16 16:28		The complaint has been forwarded to the Grievance Cell J&K.	In Process
19/12/16 11:54	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > You are requested to kindly dispose of the complaint at an earliest after ascertaining its genuineness. < BR > Yours faithfully, < BR > Nisar Hussain < BR > JK Government (Chief Minister's) Grievance Cell < BR > Civil Secretariat, JK, Jammu.	In Process
02/01/17 13:08	Forwarded to: Vice Chancellor Kashmir University	Reminder No. 1 < BR > Sir/Madam < BR > The above complaint was forwarded to you for disposal which is yet awaited. You are again requested to dispose off the complaint at an earliest. < BR > < BR > Yours faithfully, < BR > (Zahir Ahmad) < BR > JK Government < BR > Grievance Cell < BR >	In Process
04/01/17 12:57	Replied to Complainant (By Vice Chancellor Kashmir University)	Grievance no.: 63429 < BR > < BR > < BR > < BR > The reply received from the concerned unit i.e., Controller of Examination of the University is reproduced as under: < BR > "In this regard it is to say that due to unrest in the valley starting from early July 2016 course contents of UGIII year could not be completed at the college level. In fact 50% of syllabi had been completed when the unrest started. From September onwards various efforts were made to prepare tutorials in all the courses comprising UGIII year. The same were uploaded during early November 2016 and students were provide a time period of 2 months to go through these tutorials and consult the faculty members wherever required. All these innovative measures were part of the decisions taken in a high level committee comprising of Principals of colleges and the top officials of University of Kashmir. In tune with the recommendations of the committee the relaxation to the extent of 20% with regard to Section "A" of Question Paper has been granted across the board to all the courses of UG III year for the ensuing examination. We believe that the innovative steps taken are more than sufficient to compensate the loss of time suffered by our student community." < BR >	Disputed

**Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat**

Complaint Number:	63132
Received On	01/12/16 10:20
Name of the Complainant:	Shabir Ahmad
Status of the Complainant:	Public
Address for correspondence:	Lolab Sopore
E-Mail Address:	wonderenv@yahoo.com
Telephone Number (if any):	9622888018
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Others
Gist of Complaint:	<p>Worthy Secretary to Government Department of Higher Education</p> <p>Subject: Extension in last date of submission of forms.</p> <p>Worthy Sir,</p> <p>The University of Kashmir invited forms for various posts under Adv. No.FasttProf KURec1 Dated June, 30 2016 and extended the date for the same up to Nov,30 2016. As Worthy sir is quite aware of the fact that there were no internet services available in the valley and university has prescribed for the online application form. Sir we residents of farflung areas are still suffering for internet services. It is requested that last date for submission of application be extended for 10 more day so that we may also have opportunity to compete for the advertised posts.</p> <p>Yours Faithfully Shabir Ahmad Lolab Kashmir</p>
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
01/12/16 10:20		The complaint has been forwarded to the Grievance Cell J&K.	In Process
02/12/16 10:12	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > You are requested to kindly dispose of the complaint at an earliest after ascertaining its < BR > genuineness. < BR > Yours faithfully < BR > Deepak Bangroo, < BR > JK Government (Chief Minister's) Grievance Cell < BR > < BR > P.S Under approved 'Standard Operating Procedure', You are requested to resolve/Dispose off the grievance within 10 days failing which the grievance shall be escalated to the next level (departmental Head) by marking it 'unresolved' from your level. < BR >	In Process
02/01/17 13:09	Forwarded to: Vice Chancellor Kashmir University	Reminder No. 2 < BR > Sir\ Madam < BR > The above complaint was forwarded to you for disposal which is yet awaited. You are again requested to dispose off the complaint at an earliest. < BR > < BR > Yours faithfully, < BR > (Zahir Ahmad) < BR > JK Government < BR > Grievance Cell < BR >	In Process
04/01/17 12:53	Replied to Complainant (By Vice Chancellor Kashmir University)	Grievance no.: 63132 < BR > < BR > < BR > < BR > The reply received from the concerned unit i.e. Assistant Registrar (Recruitment Cell) of the University is reproduced as under: < BR > "In this regard it is to say that the last date of submission of application forms for the posts of Assistant Professor in various disciplines advertised vide notice date June 29, 2016 and June 30, 2016 had already been extended up to Nov 30, 2016. As such the action stands taken. Further due to expiry date of the p'sn positions, extension for further period is not maintainable." < BR > This is for your information < BR >	Disposed

Disposed off on 10.7.15

Complaint Number:	54639
Received On	16/05/15 11:14
Name of the Complainant:	naseer ahmad shah
Status of the Complainant:	Public
Address for correspondence:	chogal handwara
E-Mail Address:	shahnaseer8@gmail.com
Telephone Number (if any):	9906496256
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Others
Gist of Complaint:	in response to complaint number 51048 I had already submitted the salary statement before DCDC university of kashmir before a month ago and am visiting the said office frequently. But it is astonishing that DCDC has said that i had not provided him the bank statement, actually the DCDC is trying to hide his faults. I wonder why he is lying before grievance cell the complainter does not provide sufficient documents
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
16/05/15 11:12		The complaint has been forwarded to the Grievance Cell J&K.	In Process
18/05/15 10:00	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > Kindly dispose off the complaint in light of complaint No. < BR > 51048. < BR > Yours faithfully, < BR > Deepak Bangroo < BR > Grievance Redressal Cell < BR >	In Process
10/07/15 15:51	Replied to Complainant (By Vice Chancellor Kashmir University)	54639: < BR > < BR > The reply received from the concerned unit of the University reads as under: < BR > < BR > "The charges laid by the complainant to this office are totally wrong baseless. Actually this office has received the salary statement from the complainant Mr.Naseer Ahmad Shah on 09.03.2015 when this office had already sent the reply to grievance cell on 07.03.2015. The said salary statement has been forwarded to the concerned college vide this office letter dated 30.03.2015(copy enclosed) .The reply of this letter received from the concerned chairperson is also enclosed for your reference please. Further the case is under process, you will be informed about the factual position after receiving report from the chairperson of the college." < BR > < BR > The relevant enclosures are sent through speed post to C.M'S Grievance Cell. < BR >	Disposed

g/c

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Govt. of Jammu
Grievance Cell

Disposed off on 16-07-15

Disposed off

Complain Number:	54340
Received On:	23/04/15 11:04
Name of the Complainant:	Arif Hussain Lone
Status of the Complainant:	Government Servant
Address for correspondence:	Rairum Tangmarg baramulla JK
E-Mail Address:	aashujiger@yahoo.co.in
Telephone Number (if any):	919596104832
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Education Facilities
Gist of Complaint:	Hello, My degree Certificates are pending at university of Kashmir, although i have Got NOC from all the concerned deptts but Library Incharge Madam is always cutting a sorry Figure delays un reasonly, kindly help suggest what should i do.
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
23/04/15 11:03		The complaint has been forwarded to the Grievance Cell J&K.	In Process
12/05/15 11:36	Forwarded to: Vice Chancellor Kashmir University	Kindly dispose off the complaint after ascertaining its genuineness. < BR > < BR > Yours faithfully, < BR > < BR > Grievance Redressal Cell < BR >	In Process
16/07/15 10:53	Replied to Complainant (By Vice Chancellor Kashmir University)	< BR > The reply received from the concerned unit of the University reads as under: < BR > < BR > "As per the records available in the departmental library, a book titled "Introduction to Elementary particles" was issued to Mr. Arif Hussain Lone, Roll No 1206, batch 20072008 in 01.04.2008. The said student has not returned the same till date which is substantiated by the enclosed borrowers register page pertaining to Mr. Arif Hussain Lone. Since the book is outstanding against the said student, therefore the department can not issue N.O.C to the student. Either the student has to pay the cost of the book or has to return the same titled book to the department." < BR > < BR > The relevant enclosure is sent through speed post to the C.M'S grievance Cell. < BR >	Disposed

ofc

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**Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat**

Complain Number:	53475
Received On:	03/03/15 10:20
Name of the Complainant:	PRADEEP KUMAR SHARMA
Status of the Complainant:	Public
Address for correspondence:	VPOMEHARI, TEH SARDAR SHAHAR, DISTCHURU, RAJASTHAN
E-Mail Address:	SHARMA.PRADEEP973@GMAIL.COM
Telephone Number (if any):	7204507558
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Education Facilities
Gist of Complaint:	"I would like to inform you that I am registered the complain against the kashmir university and its related staff in the supreme court of india for destroy my future I am seriously told you that If anything wrongly happened with me for it you are fully responsible so please close the matter as soon as possible. I have expense 80,000RS for this course. I am belong from poor family. if you not solve the matter as soon I will do suicide and you are totally responsible for this incident. this is my last warning."
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
03/03/15 10:20		The complaint has been forwarded to the Grievance Cell J&K.	In Process
03/03/15 16:28	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > I am directed to request you to kindly dispose off the complaint at an earliest in light of complaint NO 50801. < BR > < BR > Yours faithfully, < BR > < BR > Mohammad Ashraf Shah < BR > Grievance Redressal Cell < BR > JK civil Secretariat < BR >	In Process
09/03/15 21:58	Forwarded to: Vice Chancellor Kashmir University	REMINDER NO.01 < BR > Sir, < BR > The above complaint was forwarded to you on 03.03.2015 followed by a subsequent reminders for disposal which is yet awaited. < BR > I am directed to request you to kindly dispose off the complaint at an earliest. < BR > < BR > Yours faithfully < BR > K. Ahmad Bhat < BR > Grievance Redressal Cell	In Process
18/03/15 18:27	Forwarded to: Vice Chancellor Kashmir University	REMINDER NO.02 < BR > Sir, < BR > The above complaint was forwarded to you on 03.03.2015 followed by a subsequent reminders for disposal which is yet awaited. < BR > I am directed to request you to kindly dispose off the complaint at an earliest. < BR > < BR > Yours faithfully < BR > < BR > Grievance Redressal Cell	In Process
30/03/15 11:29	Forwarded to: Vice Chancellor Kashmir University	REMINDER NO.03 < BR > Sir, < BR > The above complaint was forwarded to you on 03.03.2015 followed by a subsequent reminders for disposal which is yet awaited. < BR > I am directed to request you to kindly dispose off the complaint at an earliest. < BR > < BR > Yours faithfully < BR > < BR > Grievance Redressal Cell	In Process
08/04/15 11:37	Forwarded to: Vice Chancellor Kashmir University	REMINDER NO.04 < BR > Sir, < BR > The above complaint was forwarded to you on 03.03.2015 followed by a subsequent reminders for disposal which is yet awaited. < BR > I am directed to request you to kindly dispose off the complaint at an earliest. < BR > < BR > Yours faithfully < BR > < BR > Grievance Redressal Cell	In Process
07/05/15 07:32	Forwarded to: Vice Chancellor Kashmir	REMINDER NO.05 < BR > Sir, < BR > The above complaint was forwarded to you on 03.03.2015 followed by a subsequent reminders for disposal which is yet awaited. < BR > I am directed to request you to kindly dispose off the complaint at an earliest. < BR > < BR > Yours faithfully < BR > < BR > Grievance	In Process

Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat

Complain Number:	57424		
Received On	03/11/15 11:55		
Name of the Complainant:	ASIF AHAD BHAT		
Status of the Complainant:	Public		
Address for correspondence:	KUPWARA		
E-Mail Address:	ASIFAHADBHAT@GMAIL.COM		
Telephone Number (if any):	09697723100		
Fax Number (if any):	0		
Complaint Received/Booked Over:	Web		
Complaint Against:	Education Facilities		
Gist of Complaint:	THE EXAMINATION OF M.A. PRIVATE MER CHANCE, WAS HELD BY KASHMIR UNIVERSITY IN THE MONTH OF MARCH THIS YEAR. TILL NOW RESULTS HAVE NOT BEEN DECLARED. WE REQUEST AUTHOTITIES TO DECLARE OUR RESULTS		
Evidence Against Complaint:			
Progress History			
Date	Action	Progress Details	Disposal Status
03/11/15 11:55		The complaint has been forwarded to the Grievance Cell J&K.	In Process
04/11/15 13:45	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > < BR > You are requested to kindly dispose of the complaint at an earliest after ascertaining its genuineness. < BR > < BR > Yours faithfully < BR > Nisar Hussain, < BR > JK Government Grievance Cell, < BR > HCM's Private Office, 8 Church Lane, Sonwar, Srinagar. < BR > < BR > P.S Under approved 'Standard Operating Procedure', You are requested to resolveDispose off the grievance within 10 days failing which the grievance shall be escalated to the next level (departmental Head) by marking it 'unresolved' from your level.	In Process
01/12/15 11:19	Replied to Complainant (By Vice Chancellor Kashmir University)	The reply received from the concerned quarter of the University which reads as under < BR > "This is to inform you that all the results of M.A.M.ScM.com (Mercy Chance) IIV semester examination held in MarchApril, 2015 stands already declared".	Disposed

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*Disputed
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**Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat**

Complain Number:	57708
Received On	21/11/15 13:25
Name of the Complainant:	Pankaj Kumar
Status of the Complainant:	Public
Address for correspondence:	Srinagar College of Education
E-Mail Address:	bhavnadchohan@gmail.com
Telephone Number (if any):	9858664365
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Education Facilities
Gist of Complaint:	<p>His Excellency The GovernorChancellor University of Kashmir Srinagar Subject: Application for Academic Justice</p> <p>Sir, With regards and humble submission, we the Students of B.Ed Course session 20142015 would like to invite your kind attention towards the subject cited above that we have been enrolled for B. Ed Course in different Affiliated Private Colleges of the Valley for the session 20142015. Sir, fact of the matter is that the final ion list issued by the concerned officials of the Dean College development Council had been issued on 16th March 2015. As per the established statutes of the University, the duration of B. Ed Course for the previous session is one academic year. It is quite lamentable that the university has notified the date sheet in which our examination has been scheduled w.e.f 07122015 which is the grass root violations of the university statutes on the one hand and on the other it is an academic injustice with all the B.Ed Students. It is pertinent to mention here that we have also approached to the Controller Examinations and to other authorities with the same request but unfortunately they have not taken any cognizance in the issue (Photostate copy of all the correspondence is attached for reference and records). It is worth to mention here that we have paid a handsome amount of Rs. 32,000 as admission fee against our admission for 12 academic months so conducting examination without completing the stipulated period of time is very unfortunate and an academic injustice with all the enrolled B.Ed Students. It needs to be mentioned here that the weather is also quite unfavorable in the entire Kashmir Valley and conducting examination in these cold and chilly days is putting salt to our injuries on the part of university authorities. We now realizefeel that we being the Kashmiri Migrants and nonlocals, the concerned officials at examination block are deliberately giving stepmotherly treatment with us, reasons better known to them.</p> <p>Keeping in view the above mentioned facts, it is deeply requested to your AugustSelf with two hands folded to kindly take a sincere and serious look in to the matter. Sir, honestly speaking we are in terrible grief right now because if the university authorities will not postpone the date sheet up to March 2016, we feel that we shall either leave the programme or we shall come on roads for our academic justice. We are earnestly hopeful that your esteemedself will consider our genuine concern favourably.</p> <p>20112015 Yours faithfully Students of B.Ed Course Session 201415 Through Kishore Kumar MamtaSood PriyankaAggarwal D.B Chakorbarti Sharda Biswas Soma Paul</p> <p>Samen Bachhar Abu Tahir Aneesa Sultana Ravi Kumar Dhiru Raina Chandan Nandni</p> <p>Pankaj Kumar Ramnivas Suresh Kumar Ravi Shankar Sonali Sharma Kamlesh</p> <p>Bansi Lal Raina Chaman Lal Fida Farooq Pratap Singh Sukhviri Koul Jyoti Sharma pankaj kumar</p>

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**Govt. of Jammu a
Grievance Cell CM**

Complain Number:	57798
Received On:	27/11/15 16:12
Name of the Complainant:	Madanjeet Singh Staff (UMIKS STAFF) Kmr Univ.
Status of the Complainant:	Public
Address for correspondence:	Kashmir University
E-Mail Address:	
Telephone Number (if any):	09422414090
Fax Number (if any):	0
Complaint Received/Booked Over:	Letter
Complaint Against:	
Gist of Complaint:	Please see the attachment.
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
27/11/15 16:12		The complaint has been forwarded to the Grievance Cell J&K.	In Process
30/11/15 11:00	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > < BR > You are requested to kindly dispose of the complaint at an earliest after ascertaining its < BR > genuineness. < BR > < BR > Yours faithfully < BR > Deepak Bangroo, < BR > JK Government Grievance Cell, < BR > HCM's Private Office, 8 Church Lane, Sonwar, Srinagar. < BR > < BR > P.S Under approved 'Standard Operating Procedure', You are requested to resolveDispose off the grievance within 10 days failing which the grievance shall be escalated to the next level (departmental Head) by marking it 'unresolved' from your level. < BR >	In Process
08/12/15 15:23	Replied to Complainant (By Vice Chancellor Kashmir University)	The reply received from the concerned quarter of the University (Institute of Kashmir Studies) on 07.12.2015 which reads as under < BR > "This has reference to your communication No.f (Grievance case)ku15 dated 02.12.2015, whereunder undersigned has been requested to favour you with my comments in the matter. In this context you are requested to forward the entire matter to Dean Academic Affairs, University of Kashmir. Be it noted that Vice Chancellor has appointed a committee under the Chairmanship of DAA to examine the matter. Earlier in a similar case the employees denied their involvement in taking the matter outside the University but stated that they met the DAA and Registrar many times in connection with their problems and same was communicated to the University administration. I feel that DAA should examine the matter carefully and also seek opinion of the under signed in necessary." < BR > Meanwhile the matter was forwarded to the Dean Academic Affairs for further clarification and necessary action. < BR >	Disposed

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**Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat**

*Disposed off
on 03/7/13*

Complain Number:	40149
Received On	13/05/13 14:53
Name of the Complainant:	Dr. G.N. Shah
Status of the Complainant:	Public
Address for correspondence:	Pulwama Kashmir
E-Mail Address:	
Telephone Number (if any):	0
Fax Number (if any):	0
Complaint Received/Booked Over:	Letter
Complaint Against:	Others
Gist of Complaint:	<p>The Pro Chancellor Hon'ble Chief Minister Civil Secretariat Srinagar.</p> <p>Subject : Providing of Bus facility from Pampore or Pantha Chowk Bypass Srinagar to North Campus University of Kashmir, Delina Baramulla Kashmir Respected Sir,</p> <p>We the B.Tech. students reading in the North Campus University of Kashmir, Delina Baramulla Kashmir is coming from the south district areas i.e, Pulwama, Anantnag and Pampore and have to arrive at Hyderpora routine or also Dalgate Srinagar bus facility by which we are suffering from traffic jam problems. That we have also requested the concern department but no such facility has been provided to us and are request your goodself kindly interfere in the matter and necessary issued may be taken with the concern department for providing the bus facility from Pampore or Pantha Chowk Bypass Srinagar to North Campus University of Kashmir, Delina Baramulla Kashmir in the interest of justice.</p> <p>Yours faithfully</p> <p>Students of B.Tech. North Campus University of Kashmir, Delina Baramulla Through Dr. G.N. Shah</p>
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
13/05/13 14:53		The complaint has been forwarded to the Grievance Cell J&K.	In Process
13/05/13 14:54	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > kindly dispose off the complaint at an earliest.	In Process
20/05/13 11:16	Forwarded to: Vice Chancellor Kashmir University	Reminder No. 1st < BR > < BR > Sir, < BR > < BR > The complaint was forwarded to you for earlier disposal within prescribed time bound manner followed by subsequent reminder received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > You are accordingly requested to dispose off the instant complaint without any further delay. < BR >	In Process
29/05/13 10:03	Forwarded to: Vice Chancellor Kashmir University	Reminder No. 2nd < BR > < BR > Sir, < BR > < BR > The complaint was forwarded to you for earlier disposal within prescribed time bound manner followed by subsequent reminder received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > You are accordingly requested to dispose off the instant complaint without any further delay.	In Process

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*Disposed off
on 01/4/14*

Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat

Complain Number:	47287
Received On	25/02/14 15:01
Name of the Complainant:	Hina Shabir
Status of the Complainant:	Public
Address for correspondence:	Dowlat abad Nawpora Srinagar
E-Mail Address:	feisty786@ymail.com
Telephone Number (if any):	9858834645
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Education Facilities
Gist of Complaint:	This complaint is regarding the Course MFC (MASTERS IN FINANCE AND CONTROL). I am on rolls in kashmir university in this course which was introduced in 2005 and since then it hasnt been recognised by PSC and other Govt bodies. Our department is playing with our careers as we are not being listened to. We approached VC also but he doesnt seem to have any solution in thi regard. I request you to please look into this matter as soon as possible.
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
25/02/14 15:01		The complaint has been forwarded to the Grievance Cell J&K.	In Process
25/02/14 15:59	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > Kindly dispose off the complaint at an earliest. < BR >	In Process
19/03/14 12:22	Forwarded to: Vice Chancellor Kashmir University	Reminder No. 1 < BR > < BR > Sir, < BR > < BR > The complaint was forwarded to you for earlier disposal within prescribed time bound manner received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > You are accordingly requested to dispose off the instant complaint without any further delay.	In Process
26/03/14 16:57	Forwarded to: Vice Chancellor Kashmir University	REMINDER NO.02 < BR > Sir, < BR > The above complaint was forwarded to you on 25.02.2014 followed by subsequent reminders for disposal which is yet awaited. < BR > I am directed to request you to kindly dispose off the complaint at an earliest. < BR > < BR > Yours faithfully < BR > K. Ahmad Bhat < BR > Chief Ministers Grievance Redressal Cell < BR >	In Process
01/04/14 14:55	Replied to Complainant (By Vice Chancellor Kashmir University)	The reply received from the concerned unit of the University reads as under: < BR > That the Masters in Finance Control (MFC) prog. Stand already recognized by the UGC and the University of Kashmir as well as other Govt. Bodies like the JK PSC. Two years back the posts of Assistant Commissioner (Provident Funds) were advertised by the JK PSC, this qualification MFC was prescribed and one candidate Mr. Mudasar Mir got ed who is this time working as Assistant commissioner (Provident Funds) in the JK Govt. The JK Power Development Corporation (PDC) has recently advertised the post of Finance Assistants and they had also prescribed (MFC) as qualification for the candidates. As a result of this, recently on 28022014 vide order No. PDC C3100 of 2014, 15 candidates were ed for the post of Finance Assistant in the PDC. < BR > Similarly JK egovernance agency also ed one MFC qualified candidate (Hina Khan) in their agency in the area of Finance. Moreover, various Corporates have been recruited the MFC qualified candidates. These include JK Bank, Ernst Young, JK Financial Services, LIC, Axis Bank, Multicommodity Exchange (Mumbai) MCX, HDFC Bank, Yes Bank, ICICI Bank, Ilocus and so on. < BR >	Disposed

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Disposed of
On 01/4/14

Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat

Complain Number:	46908
Received On	14/02/14 13:02
Name of the Complainant:	Zubair Farooq
Status of the Complainant:	Public
Address for correspondence:	Housing coloney Channapora, opposite Jan Bakers, Srinagar, KMR.
E-Mail Address:	zubyfarooq@yahoo.co.in
Telephone Number (if any):	9419005087, 9906966683
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Others
Gist of Complaint:	Sir, Actually I have applied for the post of Asst. Director, Directorate of Internal quality Assurance in University of Kashmir, Srinagar in advertisement Notice No.II of 2013 (No: F10(AppttGen)RCKU12 Dated :April 17,2013)which was actually re advertised but they never try to fulfill these, and give silly reasons for not fulfilling these, I dont understand this why did they advertised the posts then, I think it might be for the huge chunk of revenue which they collect from drafts. I dont mind if I will not be ed but at least this process of making us fool will end. Thanking you in anticipation.
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
14/02/14 13:01		The complaint has been forwarded to the Grievance Cell J&K.	In Process
17/02/14 11:13	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > < BR > Kindlyt dispose off the complaint at an earliest...	In Process
28/02/14 16:29	Forwarded to: Vice Chancellor Kashmir University	Reminder No. 1 < BR > < BR > Sir, < BR > < BR > The complaint was forwarded to you for earlier disposal within prescribed time bound manner followed by subsequent reminder received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > You are accordingly requested to dispose off the instant complaint without any further delay. < BR >	In Process
11/03/14 11:44	Forwarded to: Vice Chancellor Kashmir University	Reminder No. 2 < BR > < BR > Sir, < BR > < BR > The complaint was forwarded to you for earlier disposal within prescribed time bound manner followed by subsequent reminder received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > You are accordingly requested to dispose off the instant complaint without any further delay. < BR >	In Process
19/03/14 12:21	Forwarded to: Vice Chancellor Kashmir University	Reminder No. 3 < BR > < BR > Sir, < BR > < BR > The complaint was forwarded to you for earlier disposal within prescribed time bound manner followed by subsequent reminder received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > You are accordingly requested to dispose off the instant complaint without any further delay.	In Process
26/03/14 16:56	Forwarded to: Vice Chancellor Kashmir University	REMINDER NO.04 < BR > Sir, < BR > The above complaint was forwarded to you on 14.02.2014 followed by subsequent reminders for disposal which is yet awaited. < BR > I am directed to request you to kindly dispose off the complaint at an earliest. < BR > < BR > Yours faithfully < BR > K. Ahmad Bhat < BR > Chief Ministers Grievance Redressal Cell < BR >	In Process
01/04/14	Replied to	The reply received from the concerned unit of the University reads as under: < Disposed	

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**Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat**

Disposed off
on 3/6/14

Complain Number:	48820
Received On:	10/05/14 21:46
Name of the Complainant:	Owais Farooq Dar
Status of the Complainant:	Public
Address for correspondence:	Chanapora Housing Colony, HNo. 76, Near Police Station
E-Mail Address:	owidar08@gmail.com
Telephone Number (if any):	9906725206
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Others
Gist of Complaint:	<p>Complaint against: Department of Business and Financial Studies, University of Kashmir</p> <p>I have applied for admission of Mcom and MSW from University of Kashmir under Entrance Roll No. 200017 and Entrance Roll no. 280342 respectively. After appearing for entrance examination by name was listed in waiting list of MSW (Master in Social Work) and MCOM as well at SNo. 01. However, Notification No. 02 of admission of MSW I was provisionally ed for the course (Session 2014) and i completed all the formalities required for admission process. However, in Notification NO. 2 of M.Com I was also provisionally ed for M.COM. Being interested in M.Com I shifted my admission from MSW to M.Com and started taking usual classes from 23rd April, 2014 at Department of Business and Financial studies of university Campus, Srinagar. It is pertinent to mention here that after talking classes for atleast 02 weeks I was called by the HOD Office (Commerce) and informed me about cancellation of my admission on the pretext of internal error best known to the HOD. I was stinted and shocked how my admission can be cancelled after talking regular classes and after completing all the codal formalities of admission for the said stream.</p> <p>Further, I was informed that my admission of MCOM is shifted to Govt. Degree College Bemina, which is unacceptable and against law. Not only that, after cancelling my admission of MSW by Kashmir University I left no choice but to approach the Hon'ble Court of Law for Justice. How can a esteemed university which vast and fast growing reputation are playing with the carriers of students. How can an admission of student is cancelled just to benefit a blue eyed student being the relative of HOD.</p> <p>Keeping in view I request your goodself kindly investigate the matter thoroughly so that justice can be done in my favour.</p>
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
10/05/14 21:46		The complaint has been forwarded to the Grievance Cell J&K.	In Process
12/05/14 10:18	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > I am directed to request you to kindly dispose off the complaint at an earliest. < BR > < BR > Yours faithfully, < BR > Mohammad Ashraf < BR > Chief Minister's Grievance Redressal Cell, < BR >	In Process
15/05/14 15:55	Forwarded to: Vice Chancellor	REMINDER NO.01 < BR > Sir, < BR > The above complaint was forwarded to you on 24.04.2014 for disposal which is yet awaited. < BR > I am directed to request you to kindly dispose off the complaint at an earliest. < BR > < BR >	In Process

Disposed off
on 28/6/14

**Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat**

Complain Number:	47855
Received G:	19/03/14 13:49
Name of the Complainant:	shahid
Status of the Complainant:	Public
Address for correspondence:	Mallabagh Srinagar Kashmir
E-Mail Address:	shahidsofi@rocketmail.com
Telephone Number (if any):	9018751943
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Others
Gist of Complaint:	<p>This is regarding the advertisement Notification No: 01 of 2014 from University of Kashmir about invitations of Applications for various Teaching Non Teaching Post. This is particularly about the Fixation of Eligibility Criteria for the Post of Placement Officer, Business and Financial Studies, where University of Kashmir has kept Eligibility Qualification as Masters Degree in Finance and Control from an Indian University, or an equivalent degree from an accredited foreign University. In this context we the aspiring candidates would like to state the following points for consideration: i) Placement Officer is related to Human Resource segment and MBA Human Resource should be Eligible for applying for the post as they have studied Human Resource Section more deeply than an Finance Student does and more over all other Curriculum are similar to that of MFC, a copy of Curriculum for MFC and MBA is enclosed for reference. ii) We have already applied for the post of Placement Officer for North Campus for which in 2012 we paid an amount of Rs 500 and later we came to know that Eligibility was Changed from MBA to some other Degree for which interview is yet to be conducted. Therefore, it is requested to Pro Chancellor, Chief Minister of Jammu and Kashmir to wake up and do a justice to the unemployed youth of Jammu and Kashmir, especially to the educated unemployed youth as Degrees of MBA HR are more relevant for the Post of Placement Officer than Degree of MFC. Lastly, youth of Jammu and Kashmir have been made miserable by the current Recruitment Policies of The State by paying Stipend Amount of Rs 3000 to 4000 a month. A Masters Degree Holder an M PHILL PHD holders get a meager wages and Government of Jammu and Kashmir is talking about the developmental aspects of the state. I am sorry to state here, there is no development at all. Every Candidate cannot qualify Competitive exams like KAS, IAS and the like. Government should be seriously concerned</p>
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
19/03/14 13:49		The complaint has been forwarded to the Grievance Cell J&K.	In Process
19/03/14 13:56	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > Kindly dispose off the complaint at an earliest. < BR >	In Process
26/03/14 16:58	Forwarded to: Vice Chancellor Kashmir University	REMINDER NO.01 < BR > Sir, < BR > The above complaint was forwarded to you on 19.03.2014 followed by subsequent reminders for disposal which is yet awaited. < BR > I am directed to request you to kindly dispose off the complaint at an earliest. < BR > < BR > Yours faithfully < BR > K. Ahmad Bhat < BR > Chief Ministers Grievance Redressal Cell < BR >	In Process
04/04/14	Forwarded	REMINDER NO.02 < BR > Sir, < BR > The above complaint was forwarded to	In

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Disputed off
On 09-4-14

Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat

Complain Number:	48071
Received On	26/03/14 21:51
Name of the Complainant:	Representation regarding correction of DOB
Status of the Complainant:	Public
Address for correspondence:	Iram Rashid DO Abdul Rashid Banday RO Sodi Pora Beerwah
E-Mail Address:	bandayrashid008@gmail.com
Telephone Number (if any):	9858467278
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	
Gist of Complaint:	<p>With due respect I want to draw your kind attention towards following few lines.</p> <p>That in April 2013 I submitted my admission form with correct particulars viz Name, Parentage, DOB, e.t.c at Govt. Degree College Beerwah for B.SC 1st year and got admission under Registration no. 40928RU2013.</p> <p>That I checked my particulars on Kashmir University website at students academic detail option and found my DOB wrong as 09 April 1996 but my actual DOB is 04 September 1996.</p> <p>That I approached to IC admission GDC Beerwah for correction but on seeing in GDC Beerwahs admission record I found my DOB correct as 04 September 1996. But in KU record my DOB is wrongly entered as 09 April 1996.</p> <p>That I requested many times through applications for correction but till date my DOB is not corrected.</p> <p>So I request you kindly correct my DOB in KU record.</p>
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
26/03/14 21:51		The complaint has been forwarded to the Grievance Cell J&K.	In Process
27/03/14 10:40	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > Kindly dispose off the complaint at an earliest. < BR >	In Process
04/04/14 10:59	Forwarded to: Vice Chancellor Kashmir University	REMINDER NO.01 < BR > Sir, < BR > The above complaint was forwarded to you on 19.03.2014 for disposal which is yet awaited. < BR > I am directed to request you to kindly dispose off the complaint at an earliest. < BR > < BR > Yours faithfully < BR > K. Ahmad Bhat < BR > Chief Ministers Grievance Redressal Cell	In Process
09/04/14 14:38	Replied to Complainant (By Vice Chancellor Kashmir University)	The reply received from the concerned unit of the University reads as under: < BR > That the error in date of birth recorded in the software programming is technical fault as to show month in place of particular date. Otherwise date of birth is recorded correct as 4th September 1996 instead of 9th April 1996. This has bring to the notice of IC ITSS to redress the grievance of students. < BR > < BR >	Disposed

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**Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat**

✓
Disposed off
on 09-4-14

Complaint Number:	48104
Received On	28/03/14 10:47
Name of the Complainant:	Mr. Altaf Hussain
Status of the Complainant:	Public
Address for correspondence:	District Baramulla
E-Mail Address:	sahilsome1@gmail.com
Telephone Number (if any):	9796777709
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Others
Gist of Complaint:	<p>The Honble Chief Minister Civil Secretariat Jammu</p> <p>Subject: No: F10(AppttGen) RCKU14 Dated: 01.03.2014</p> <p>Sir,</p> <p>The University of kashmir advertised some faculty posts for which the eligibility criteria is mentioned. among the other posts some posts have eligibility criteria as:</p> <p>QUALIFICATIONS FOR POST OF ASSISTANT PROFESSOR IN:</p> <p>a). Assistant Professor, Women's Studies Centre, Main Campus</p> <p>b). Assistant Professor, School of Energy and Environmental Studies: (For three posts)</p> <p>c). Assistant Professor, School of Energy and Environmental Studies, Kupwara Campus: (For one post)</p> <p>d) Assistant Professor, School of Information Technology, Kargil Campus</p> <p>a). For the post of Assistant Professor, Women's Studies Centre, Main Campus: Good academic record with at least 55% marks (or an equivalent grade in a point scale wherever grading system is followed) at the Master's Degree level in Social Science/ Home Science from an Indian University, or an equivalent degree from an accredited foreign University</p> <p>b). For the post of Assistant Professor, School of Energy and Environmental Studies: (For three posts)</p> <p>i) Masters Degree Ph. D in Physics/ Chemistry/ Applied Geology with Specialization in Electronics/ Electro Chemistry/ Petroleum Geology</p> <p>ii) M.E.M. Tech in Electrical Chemical Mechanical/ Energy Science Engineering</p> <p>c). For the post of Assistant Professor, School of Energy and Environmental Studies: (For one post)</p> <p>Masters Degree Ph. D in Environmental Science/ Climatology/ Oceanography/ Ecology</p> <p>d). For the post of Assistant Professor, School of Information Technology, Kargil Campus:</p> <p>M. Sc ITM. CAM. Tech Information Technology with at least 55% of marks (or an equivalent grade in a point scale wherever grading system is followed) from an Indian University, or an equivalent degree from an accredited foreign university.</p> <p>Sir i want to confirm that is Masters Degree eligible for Assistant professor and i want to also confirm that is Ph.D Earth Sciences eligible for the above said posts.</p>

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**Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat**

*Disposed off
On 23-4-14*

Complain Number:	48264
Received On:	04/04/14 14:32
Name of the Complainant:	Irshad Ms Bio Rad Electronics
Status of the Complainant:	Public
Address for correspondence:	Sekidafar, safakadal, Srinagar
E-Mail Address:	bioradelectronics@rediff.com
Telephone Number (if any):	9906891001
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Others
Gist of Complaint:	I participated in a tender floated by the department of STATE RESOURCE CENTRE, University of Kashmir on Nov2013. Further I was told by the department to collect supply order within 4 days as I was found lowest in three items. After few days the director of the said department refused to provide me the supply order without any legal cause.
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
04/04/14 14:32		The complaint has been forwarded to the Grievance Cell J&K.	In Process
04/04/14 15:55	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > Kindly dispose off the complaint at an earliest. < BR > < BR > Yours faithfully, < BR > Deepak Bangroo < BR > Chief Minister's Grievance Redressal Cell < BR >	In Process
17/04/14 11:46	Forwarded to: Vice Chancellor Kashmir University	REMINDER NO.01 < BR > Sir, < BR > The above complaint was forwarded to you on 04.04.2014 for disposal which is yet awaited. < BR > I am directed to request you to kindly dispose off the complaint at an earliest. < BR > < BR > Yours faithfully < BR > K. Ahmad Bhat < BR > Chief Ministers Grievance Redressal Cell	In Process
22/04/14 16:50	Forwarded to: Vice Chancellor Kashmir University	REMINDER NO.02 < BR > Sir, < BR > The above complaint was forwarded to you on 04.04.2014 followed by a subsequent reminder for disposal which is yet awaited. < BR > I am directed to request you to kindly dispose off the complaint at an earliest. < BR > < BR > Yours faithfully < BR > K. Ahmad Bhat < BR > Chief Ministers Grievance Redressal Cell	In Process
23/04/14 13:42	Replied to Complainant (By Vice Chancellor Kashmir University)	The reply received from the concerned unit of the University reads as under: < BR > That the centre has issued tender notice on 29 Oct. 2013 regarding purchase of equipments for Model Adult Education centres. The centre received sealed tenders from different dealers companies and then submitted the file along with comparative statement, Indent and allied tenders for authorization to the competent authorities. They have returned the file with the remarks that the equipments should be purchased from the approved dealer of the University. The same information has been communicated to the concerned dealers. MS Bio Rad Electronics has submitted the application to the office on 28032014 regarding release of CDR and then the office has released his CDR on 01042014. < BR >	Disposed

**Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat**

Disposed off
On 25/4/14

Complain Number:	48457
Received On:	16/04/14 12:09
Name of the Complainant:	Mir Wajahat
Status of the Complainant:	Public
Address for correspondence:	ssm college f engg. and tech.
E-Mail Address:	mwajahat.engg@gmail.com
Telephone Number (if any):	9596454334
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Education Facilities
Gist of Complaint:	Respected sir, With great regards, we the students f ssm college f engg. and techonology affailated with University of Kashmir pursuing B.E batch 2010 want to bring in ur kind notice, that as per norms AICTEUGC , our degree shd get compleated in oct. 2014 , bt due some irresponsible delays frn K.U , we r laging behind by almst 1 yr. we aproachd controler exams k.u , bt he iz nt paying heed to us . So ur goodself iz requestd please interfere in this matter.
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
16/04/14 12:09		The complaint has been forwarded to the Grievance Cell J&K.	In Process
16/04/14 16:02	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > Kindly dispose off the complaint at an earliest. < BR > < BR > Yours faithfully, < BR > Deepak Bangroo < BR > Chief Minister's Grievance Redressal Cell < BR >	In Process
22/04/14 16:52	Forwarded to: Vice Chancellor Kashmir University	REMINDER NO.01 < BR > Sir, < BR > The above complaint was forwarded to you on 16.04.2014 for disposal which is yet awaited. < BR > I am directed to request you to kindly dispose off the complaint at an earliest. < BR > < BR > Yours faithfully < BR > K. Ahmad Bhat < BR > Chief Ministers Grievance Redressal Cell	In Process
25/04/14 15:30	Replied to Complainant (By Vice Chancellor Kashmir University)	The reply received from the concerned unit of the University reads as under: < BR > That Mr. Wajahat of Batch 2010 pursuing his B.E degree through SSM College of Engineering and Technology has complained that his degree is likely to get delayed by almost one year. He attributed this delay to the University of Kashmir. < BR > At the very outset we want to make it clear that we conduct more than 400 examinations during the year including four major Annual Examinations where the number of examinees varies from 25,000 to 40,000 in each class. In none of these cases declaration of result from the conduct of examination takes more than three months. This also is the case with all other examinations except B.E programme offered at SSM College of Engineering and Technology. We admit that completion of B.E degree takes more time as compared to other Universities. There are both internal and external reasons for this delay. Some of these reasons are totally beyond our control. < BR > The examination of 102 students is conducted during November every year and the result is declared during January. These students have to wait upto June/July for appearing in the CET Test to be conducted by BOPEE. Those who qualify and are desirous to pursue B.E through SSM College continue to seek admission from August upto November and December. With this prolonged process of admission, college fails to submit Registration Returns (RRs) upto December each year. Without these RRs there is no way to determine the	Disposed

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Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat✓ Disposed off
On 01-4-14

Complain Number:	39277
Received On	08/04/13 19:53
Name of the Complainant:	Javed Ahmad
Status of the Complainant:	Public
Address for correspondence:	Bijbehara
E-Mail Address:	
Telephone Number (if any):	9797470003
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Education Facilities
Gist of Complaint:	<p>To The Pro Chancellor University of Kashmir Srinagar.</p> <p>Subject: Trouble faced by the students in Kashmir University.</p> <p>Respected Sir</p> <p>University of Kashmir conducts yearly entrance exams for admission to research programmes. The list of ed candidates is notified but out of ed list only few candidates are allowed to carry on the research and most of the ed candidates are ped and discouraged. Most of the times after formulation synopsis, some students are directed not to continue any process. All this has been happening from years.</p> <p>It is requested that kindly take up the matter seriously with the concern officials of the University, so that the career of many students is saved. Almost all departments should be strictly directed to first assess their capacity of Guides available, under whom research work will be carried on and then clearly mention in the entrance notification the actual position of intake capacity. From years the list of 10 to 30 students is notified as ed candidates but then only 5 to 8 students are taken in and rest are put in chaos and confusions. Their precious time is unnecessarily wasted.</p> <p>I hope your highness will definitely intervene in the matter and take comprehensive report from all the Departments regarding the last year ion lists and the students allowed to carry on research work. It will give your good self the real picture how student anxiety has been created by different departments in the University.</p> <p>With Best Regards</p> <p>Yours faithfully</p> <p>Javed Ahmad Tak Social Worker 9797470003</p>
Evidence Against Complaint:	
Progress History	

Disputed off
on 01/4/14

Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat

Complain Number:	44821		
Received On	04/12/13 16:09		
Name of the Complainant:	SAYMANI BANO		
Status of the Complainant:	Public		
Address for correspondence:	RO CHIKTAN, DISTRICT KARGIL, LADAKH 194103		
E-Mail Address:	zahidi99@yahoo.co.in		
Telephone Number (if any):	919419440472		
Fax Number (if any):	0		
Complaint Received/Booked Over:	Web		
Complaint Against:	Others		
Gist of Complaint:	<p>The Hon'ble Chief Ministry Jammu Kashmir, Sub: Complaint against Staff of Examination Section of Kashmir University for deliberately holding result Marks Sheet of BABSCBCOM courses of successful candidates of Ladakh region</p> <p>Sir,</p> <p>I am a student of degree college Leh, Ladakh and would like to bring in your kind notice the following facts for appropriate action:</p> <ol style="list-style-type: none"> 1. That I had appeared in BA part II examination conducted by Kashmir University under Roll No. 10866 in June - July 2013 session from degree college Leh and the result of the said exam was declared in Nov. 2013. 2. This was my second attempt as previously I had passed only two subjects including the practical of another subject and my result was shown as reappear and as per university norms one has to enclose the copy of the previous marks sheet alongwith the exam form for appearing in next exam at the respective colleges where such forms are submitted and I had submitted the same alongwith my exam form at college. Moreover, it is needless to mention that the college authorities do not accept forms without relevant documents. 3. Though as per the result on university website I am among the successful candidates but my result has shown as PMA (Previous Marks Awaited) despite the fact that I had already submitted the same during exam form submission at the college. 4. That it has been observed by most of the successful candidates from Ladakh region that often the result of the successful candidates from Ladakh region are kept withheld by the university citing minor issues like PMA (Previous Marks Awaited), Lo (Latter on), DE (Disputed Eligibility) etc thereby compelling the poor students to visit the university all the way from Ladakh for no fault of their. 5. That on approaching the examination staff, dealing with such cases at the university, they even do not listen to the poor student and often cite excuses after excuses and the poor student are often mentally harassed. It seems some elements in the examination secrecy section deliberately withhold the result of successful student of Ladakh region compelling the poor student to offer money to them for clearing the result. 6. That even if there had been any shortcomings/deficiencies in their examination forms, the university authorities could have informed/communicated about such deficiencies to the student through their respective colleges well before the declaration of their result. <p>Keeping in view of the above I would like to request your kindness to kindly pass direction to look into the matter and take action against the culprits.</p> <p>Thanking you sir</p>		
Evidence Against Complaint:			
Progress History			
Date	Action	Progress Details	Disposal Status

Govt. of Jammu and Kashmir
Grievance Cell CM SecretariatDisposed off
On 03-4-14

Complaint Number:	41823
Received On	17/07/13 14:44
Name of the Complainant:	Feroz
Status of the Complainant:	Public
Address for correspondence:	Chandpora, Kanelwon, Bijbehara, Anantnag.
E-Mail Address:	darferoz.java@gmail.com
Telephone Number (if any):	9018960444
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Others
Gist of Complaint:	<p>Vice Chancellor University of Kashmir Srinagar</p> <p>Dear Sir,</p> <p>Sub: Computer Assistant Post South Campus Anantnag</p> <p>Respectfully, I applied for Computer Assistant Post for South Campus Anantnag, under Advertisement Notice of 2012 Dated July 04 2012. Sir I approached the University on phone to know the interview date for said post but the concerned authority has not taken any decision yet to conduct the interview.</p> <p>Sir, your goodself is requested, please conduct the interview for the said post as soon as possible so the job aspirant will feel sigh of relief.</p> <p>I look forward to hear from you as soon as possible.</p> <p>Regards</p>
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
17/07/13 14:44		The complaint has been forwarded to the Grievance Cell J&K.	In Process
18/07/13 10:41	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > < BR > Kindly dispose off the complaint at an earliest.	In Process
12/08/13 14:55	Forwarded to: Vice Chancellor Kashmir University	Reminder No. 1st < BR > < BR > Sir, < BR > < BR > The complaint was forwarded to you for earlier disposal within prescribed time bound manner followed by subsequent reminder received in the Chief Ministers' Grievance Redressal Cell has already been lapsed. < BR > You are accordingly requested to dispose off the instant complaint without any further delay. < BR >	In Process
21/08/13 14:23	Forwarded to: Vice Chancellor Kashmir University	Reminder No. 2nd < BR > < BR > Sir, < BR > < BR > The complaint was forwarded to you for earlier disposal within prescribed time bound manner followed by subsequent reminder received in the Chief Ministers' Grievance Redressal Cell has already been lapsed. < BR > You are accordingly requested to dispose off the instant complaint without any further delay. < BR >	In Process
02/09/13	Forwarded to:	Reminder No. 3rd < BR > < BR > Sir, < BR > < BR > The complaint was	In Process

Disbursed off
On 03/4/14

Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat

Complain Number:	45163
Received On	17/12/13 14:32
Name of the Complainant:	Niyaz Shafi
Status of the Complainant:	Government Servant
Address for correspondence:	nowgam bypass srinagar near police station nowgam
E-Mail Address:	invinciblesolutions@live.com
Telephone Number (if any):	9018699515
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Others
Gist of Complaint:	<p>dear sir</p> <p>with respects we Ms Invincible Solutions nowgam bypass would like to draw your kind attention towards the following that i recieved the work order from north campus dated 29122013 for supply and installation of 4 online UPS and 6 Servo voltage stabilizers amounting to the tune of rupees 906400 INR as we have completed our work and the process bills have been processed and un necessarily we are being harrassed in terms of not doing the work in the specific time as one of the bill has been approved by the honourable VC of the university subject to the verification through the accounts now u can imagine that when we have completed the work and till now we have not recieved the payment and you may be aware about the financial conditions of the valley we have requested the authorities that my sisters are going to be married in the month of november but alas they didnt considered my request and adversely it created me lots of the problems and one more thing i am the CC holder of the JK bank and have to pay lots of amount against the interest and your university is not understanding anything what i am going throuh when we told somebody that we will complain about u he told me that we are not afraid of any one and his words were like "ja k yahan k CM k pass b jaw jaise hum kaam karte hai waise he karen ge hum nahi darte kisi se hame b fir aata hai kya karna hai" so they threatened me in case i am going to complaint they will create the problems for me in future dear sir it is really very annoying that we are having the people like this in our departments i know that these people are from our society i am not telling you to act upon any one because it is not going to help any more not you nor me as the system is like that in our valley what actually i want to request you is please please and please release my payment as i have suffered a lot by all this system my file is clear even you have approved the file for the authorization of the payment and this time file is lying on the table of DR accounts, but i dont know why they are taking so much time so it is requested to you please help me in this regard that will be your kindness</p>
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
17/12/13 14:32		The complaint has been forwarded to the Grievance Cell JK.	In Process
17/12/13 14:57	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > < BR > Kindly dispose off the complaint at an earliest	In Process
23/12/13 15:44	Forwarded to: Vice Chancellor Kashmir	Reminder No. 1st < BR > < BR > Sir, < BR > < BR > The complaint was forwarded to you for earlier disposal within prescribed time bound manner followed by subsequent reminder received in the Chief Ministers Grievance	In Process

Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat

Disposed of

14/2/14

Complainant Number:	43236
Received On	18/09/13 21:38
Name of the Complainant:	Feroz Ahmad Dar
Status of the Complainant:	Public
Address for correspondence:	Chandpora, Kanelwon, Bijbehara, Anantnag
E-Mail Address:	darferoz.java@gmail.com
Telephone Number (If any):	9018960444
Fax Number (If any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Others
Gist of Complaint:	<p>Registrar, University of Kashmir Srinagar.</p> <p>Respectfully. Sir, this is related with assistant professor post in Computer Science Application recently published in J K Public Service Commission (JKPSC) website on date 23052013 via Ministry of Higher Education Department, JK, under supervision of Minister Mr. Akber Lone.</p> <p>The eligibility for Assistant Professor in Computer Science, JKPSC mentioned only MCA not MSc Computer Science.</p> <p>We met secretary Mr. Ashok Kumar of JKPSC and Dr. Tariq, Director of Colleges Higher Education Department regarding our grievance but they directed us to approach the Registrar, University of Kashmir to get recommendation.</p> <p>Sir, your University has degree like MPhil and PhD that is being awarded in Computer Science not in Computer Application and the correct nomenclature related with Computers is Computer Science. Computer Science naming is globally accepted term.</p> <p>Sir, We were called in interview for contractual assistant professor post by Kashmir University in Computer Science Department as well as other universities in JK like IUST, Jammu University etc.</p> <p>If Govt. recruitment agencies will ignore our degree for academic and other posts that will be injustice and our future will get destroyed forever.</p> <p>Our humble request to Registrar, University of Kashmir please examine our degree and give direction to Higher Education Department and JKPSC to accept our application for different academic and other posts.</p> <p>We look forward to hear from you as soon as possible.</p> <p>Yours Sincerely MSc CS</p>
Evidence Against Complaint:	
Progress History	

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**Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat**

*Disposed off
on 26/9/12*

Complain Number:	32085
Received On	21/05/12 14:27
Name of the Complainant:	Mohd. Afzal Bhat
Status of the Complainant:	Government Servant
Address for correspondence:	Gulposh apartments, quarter No 11, Block B, Bemina Sringar
E-Mail Address:	afzalspm@gmail.com
Telephone Number (If any):	9697972453
Fax Number (If any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Others
Gist of Complaint:	<p>The Hon'ble Chief Minister (Grievance Cell), Jammu and Kashmir Govt. Civil Sectt. Srinagar Jammu.</p> <p>Subject: Regarding authentication of Ph.D degree of Dr. Anwar Hussain (Reader) Department of Statistics University of Kashmir submitted for promotion as Professor under CAS.</p> <p>Sir, Kindly find attached several representations to vice Chancellor Chancellor and concerned officials of university of Kashmir regarding above cited subject but no action has been taken so far from the university authority. The official namely Dr. Anwar Hussain (Reader) Department of Statistics University of Kashmir used all illegal means and managed to conduct interview on 10052012 for promotion of professor in the department of statistics under career advance scheme (CAD) and waiting for orders from chancellor of university of Kashmir.</p> <p>It is pertinent to mention here, the said official remained physically present at university of Patna as a Ph.D scholar for period of six months in the year 1995 and 1996 without permission of university authority and subsequently shown he was also shown present in the University of Kashmir and draw his regular salary from Deptt. of statistics, university of Kashmir and caused huge loss of state exchequer.</p> <p>How an official managed physically shown present at two places at a time needs to investigate, and orders for promotion in this regard may kindly be stopped till investigate the matter.</p> <p>Yours Faithfully, Mohammad Afzal Bhat. Co Gulposh apartments, (M) 9697972453) Quarter No 11, Block B, Bemina Srinagar.</p> <p>Documentary proofs have already communicated to Vice chancellor and Chancellor through speed post. Attached representations to VC and Chancellor,</p> <p align="right">Vice chancellor University of Kashmir,</p>

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**Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat**

*Disposed off
on 04/11/12*

Complain Number:	33988
Received On	10/08/12 15:25
Name of the Complainant:	Sajad Ahmad Itoo
Status of the Complainant:	Public
Address for correspondence:	Dooru Anantnag Kashmir
E-Mail Address:	itoosajad@gmail.com
Telephone Number (if any):	7298725224
Fax Number (if any):	0
Complaint Received/Booked Over:	Letter
Complaint Against:	Education Facilities
Gist of Complaint:	<p>To, The chief Minister, Jammu Kashmir.</p> <p>Dear Sir, Respectfully, I want to draw one thing in your notice that I was doing M.A. in education. Last year when my result was declared. I saw that there is back log in my two papers vizaviz. cp08 and cp10. I did not believe, how it happened that there is back log in said papers. then I obtained Xerox copies of these two papers and saw there, i had got marks of only ten question. While I had done fourteen questions, after seeing all this. I went straight forward to examination controller. He marked my application and Xerox copies of two papers. Then I took the said papers to clerks. Firstly, they said that nothing will be done on this. it is only your misfortune .then any how i made them agree to take over the papers. But after twenty seven days, they returned my papers and told me, submit the exam form and forget about this . Therefore, i want to know what it all happened with helpless persons. If there is any mistake about grammars or spelling mistake or something else. Then i am faulty. When all the question are neat and clean. Why should I not get complete marks of all questions? I also told them to tell me the name of the person who had marked my papers. But they did not tell me. So, why the mistakes has been kept under secret. Today it happened with me. Tomorrow it will happen with another student. In such situations one does suicide or becomes a criminal. So, I made a humble request to your good self to me justice from these persons, otherwise my life will be ruined. yours faithfully, sajad Ahmad itoo So , Gh. Rasool itoo Ph . No. 9797207893</p>
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
10/08/12 15:25		The complaint has been forwarded to the Grievance Cell J&K.	In Process
27/08/12 11:33	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > < BR > Kindly dispose off the complaint at an earliest after ascertaining the genuineness.	In Process
05/09/12 13:00	Forwarded to: Vice Chancellor Kashmir University	Reminder No.01 < BR > < BR > Sir, < BR > < BR > The complaint was forwarded to you for its early disposal and the prescribed time for disposal of the said complaint received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > As such you are requested to dispose off the instant complaint without any further delay. < BR > < BR > < BR >	In Process

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**Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat**

*Disposed off
on 04/10/12*

Complain Number:	33383
Received On	18/07/12 22:22
Name of the Complainant:	Fayaz Ahmed Khan
Status of the Complainant:	Public
Address for correspondence:	So Ghulam Qadir Khan Zamima Baghyass Chattabal
E-Mail Address:	nazir1367@rediffmail.com
Telephone Number (if any):	9419584994
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Education Facilities
Gist of Complaint:	The Inspection teams from the Kashmir University have repeatedly pointed out that the CASET college of Computer Science and Engineering, Gole Market Karannagar, Srinagar lacks the basic infrastructure as well as required faculty to run the college. The inspecting teams observed that the college does not even fulfill even 40% of the requirements put forth by the earlier inspecting teams. We fail to Understand how the College is being granted recognition when it does not comply to the minimum of the Kashmir University norms. This is simply a cruel joke with precious careers of the students of the CASET College and hard earned money of their parents. The concerned authorities may be asked on what grounds the said college is being granted permission regularly for making admissions to BCA when it has repeatedly failed to comply to the minimum standards as per the university norms. This needs thorough investigation by the concerned authorities as the career of so many Innocent Kashmiri students lies at stake. It is astonishing to see that College has been granted 100 admissions to BCA again this year inspite of the college failing to comply the minimum requirements as laid down by University norms.
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
18/07/12 22:22		The complaint has been forwarded to the Grievance Cell J&K.	In Process
19/07/12 10:22	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > < BR > < BR > Kindly dispose off the complaint at an earliest.	In Process
26/07/12 12:13	Forwarded to: Vice Chancellor Kashmir University	Reminder No.1 < BR > < BR > Sir, < BR > < BR > The complaint was forwarded to you for its early disposal and the prescribed time for disposal of the said complaint received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > As such you are requested to dispose off the instant complaint without any further delay. < BR > < BR > < BR >	In Process
07/08/12 14:15	Forwarded to: Vice Chancellor Kashmir University	Reminder No.2 < BR > < BR > Sir, < BR > < BR > The complaint was forwarded to you with the subsequent reminder for its early disposal and the prescribed time for disposal of the said complaint received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > As such you are requested to dispose off the instant complaint without any further delay. < BR > < BR >	In Process
14/08/12 10:26	Forwarded to: Vice Chancellor Kashmir University	Reminder No.3 < BR > < BR > Sir, < BR > < BR > The complaint was forwarded to you with the subsequent reminders for its early disposal and the prescribed time for disposal of the said complaint received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > As such you are requested to dispose off the instant complaint without any further delay. < BR > < BR > < BR >	In Process

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**Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat**

Disposed

Complain Number:	34998
Received On	23/09/12 00:19
Name of the Complainant:	Sajad H Ahanger
Status of the Complainant:	Public
Address for correspondence:	East Wing 3rd Floor, Centre for Cellular Molecular Biology (CSIR), Uppal Road, Habsiguda, Hyderabad500007
E-Mail Address:	81sajad@gmail.com
Telephone Number (if any):	9908831800
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Education Facilities
Gist of Complaint:	<p>Dear Sir,</p> <p>This is regarding the Design Aptitude Test (DAT) for the Masters Course in Craft Management and Entrepreneurship (initiated by you) of the University of Kashmir which was conducted on Friday, the 21 Sept 2012. I would like to bring it to your notice that many aspiring students could not make to the test due to Strike and strict restriction imposed in the Srinagar city and other towns of the Valley. Many of the students approached Dean/Director of the Business School in this regard. The students requested for another chance to appear in the Test which was unkindly refused by the concerned authorities. I think that the students have a genuine reason and deserve a chance to write the exam. I kindly request you to look into the matter.</p> <p>I am writing this on behalf of all the students who "for genuine reason" could not make it to the test.</p> <p>Thanking you in anticipation,</p> <p>Sincerely,</p>
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
23/09/12 00:19		The complaint has been forwarded to the Grievance Cell J&K.	In Process
26/09/12 10:49	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > Kindly dispose off the complaint at an earliest. < BR > < BR >	In Process
11/10/12 12:19	Replied to Complainant (By Vice Chancellor Kashmir University)	< BR > The reply received from the concerned units of the University reads as under: < BR > "That the office of the Dean is fully aware of the difficulties that the students had to face on the day of DAT (Design Aptitude Test) due to curfew and restrictions imposed on the valley. The request of the applicants who have missed the DAT has been forwarded to the concerned authorities and is under active consideration. The matter has been taken up with the Director CDI, who has also recommended that these students should be given the opportunity to sit in DAT. To end the whole story short, there are few seats vacant and have discussed the matter with the Dean Academic Affairs and we will be shortly conducting the DAT Examination for these candidates. I asked the students to be patient and the notification will be issued shortly. < BR >	Disposed

Disposed off
on 25/10/12

Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat

Complain Number:	35477
Received On	16/10/12 12:23
Name of the Complainant:	Ajaz Ahmad Chiloo
Status of the Complainant:	Government Servant
Address for correspondence:	Gvot. Employee in Chief Ministers Grievance Redressal Cell Civil Secretariat JK Srinagar.
E-Mail Address:	
Telephone Number (if any):	9419783911, 9906884729
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Others
Gist of Complaint:	<p>The Hon'ble Chief Minister Jammu and Kashmir State.</p> <p>Subject: Regarding Issuance of Degree Merit Certificate from Convocation Scheduled to be held on 17.10.2012</p> <p>Respected Sir,</p> <p>With due respects I would like to say that my Niece namely Dr. Saba Sidique had got 2nd position in BUMS and has been called by Kashmir University for receiving the Degree as well as merit certificate from Hon'ble President of India on 27.09.2012 but one Shri Dr. Nissar refused to take our form for the said purpose as he said that Hon'ble President has given 90 minutes only and we have to offer only few candidates on the said convocation and requested us that you will be called on 2nd convocation (Mini) scheduled to be held on 17.10.2012 and form will be received before 45 days of the 2nd convocation. On 11.10.2012 my niece has approached the concerned for submission of her form for receiving the degree as well as merit certificate from His Excellency The Governor of Jammu and Kashmir State. The same Officer Official and certificate section further refused to take our form and said that form should be submitted on first convocation. We puzzled what they said. This is very unfortunate that subordinate staff of Kashmir University is also not cooperative with students as well as General public. Sir, I was also with my niece in Kashmir University both times I am also an Govt. Employee working in Chief Minister's Grievance Redressal Cell as Monitoring Official and knows my duty very well that how do deal with the public because we all Public Servants. Therefore keeping in view above situation I Hope your good self will look into the matter immediately and direct the concerned authority to receive the form of my niece today on 16.10.2012 and oblige</p> <p>With Regards.</p> <p>Yours faithfully,</p> <p>Ajaz Ahmad Chiloo Senior Assistant Chief Minister's Grievance Redressal Cell Maternal Uncle of Dr. Saba Sidique</p>
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
16/10/12 12:23		The complaint has been forwarded to the Grievance Cell J&K.	In Process
16/10/12 12:26	Forwarded to: Vice Chancellor Kashmir	Sir, < BR > Kindly take immediate necessary action in the matter and dispose of the said complaint today on 16.10.2012 immediately without any further delay.	In Process

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**Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat**

*Disposed off
on 25/10/12*

Complain Number:	34929
Received On	19/09/12 15:40
Name of the Complainant:	Sameer
Status of the Complainant:	Public
Address for correspondence:	Srinagar, Kashmir
E-Mail Address:	
Telephone Number (if any):	9796984467
Fax Number (If any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Others
Gist of Complaint:	<p>Incharge Honble Chief Minister Grievance Cell Srinagar Sub: Recruitment of Junior Assistant in University of Kashmir, Srinagar</p> <p>Sir,</p> <p>Some post of Junior assistant were advertised by Kashmir University last year vide order No: F10(AppttGen)RCKU11 dated 09032011. About more than one half year has passed but no interview was conducted till date by University authorities.</p> <p>Kindly direct the ViceChancellor of Kashmir University to conduct the written test interview at an early date so that some of the unemployed youths can be absorbed in the University.</p>
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
19/09/12 15:40		The complaint has been forwarded to the Grievance Cell J&K.	In Process
20/09/12 10:11	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > Kindly dispose off the complaint at an earliest. < BR >	In Process
25/09/12 14:18	Forwarded to: Vice Chancellor Kashmir University	Reminder No.01 < BR > < BR > Sir, < BR > < BR > The complaint was forwarded to you for its early disposal and the prescribed time for disposal of the said complaint received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > As such you are requested to dispose off the instant complaint without any further delay. < BR > < BR > < BR >	In Process
19/10/12 11:27	Forwarded to: Vice Chancellor Kashmir University	Reminder No.2 < BR > < BR > Sir, < BR > < BR > The complaint was forwarded to you with the subsequent reminder for its early disposal and the prescribed time for disposal of the said complaint received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > As such you are requested to dispose off the instant complaint without any further delay. < BR > < BR > < BR >	In Process
25/10/12 11:46	Replied to Complainant (By Vice Chancellor Kashmir University)	The reply received from the concerned unit of the University reads as under: < BR > < BR > That the lon process for filling up the posts of Junior Assistants shall be initiated in the month of November, 2012. < BR >	Disposed

Disposed off
on 25/10/12

**Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat**

Complaint Number:	34791
Received On	14/09/12 09:42
Name of the Complainant:	Danish showkat dhaar
Status of the Complainant:	Public
Address for correspondence:	umerhair buchpora, srinagar
E-Mail Address:	danishdhaar@gmail.com
Telephone Number (if any):	919796980001
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Others
Gist of Complaint:	<p>The Honourable Pro Chancellor University Of Kashmir Srinagar. Sub: Redressal Of injustice during IMBA admission. Respected Sir, Humbly I draw your kind attention that I applied for admission under NCC category last year with NCC "A" certificate which was outright rejected as the need for ion under category was NCC "B" Certificate or "C" Certificate. I improved my ability and worked hard while attending the college and achieved NCC "B" Certificate and this year I applied again but my luck did not favour me and blue eyed persons considered NCC "A" Certificate of a girl student and granted her a motivated admission. I raised objections as why my one year was destroyed and why not my "B" Certificate was considered for admission as required under statutes (prospectus). Ultimately NCC Group headquarters Srinagar and 1st Jk bn NCC have written to Dean Academics Affairs and Director Business School that "B" Certificate holder candidate is not liable to and requested to reconcile the admission result. The Director Business School got pressurised and cancelled her admission and as revenge against motivated admission did not considered my merit and request for admission. I therefore pray that a thorough probe may be irritated so that my academic career will not spoil. The high handedness in present transparent atmosphere in an academic institution is unjustified. Hope that justice will prevail and a poor student may not pushed to other quarters for seeking my genuine admission. Thanking You Sir Yours faithfully Danish Showkat Dhaar</p>
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
14/09/12 09:42		The complaint has been forwarded to the Grievance Cell J&K.	In Process
14/09/12 09:46	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > < BR > Kindly dispose off the complaint at an earliest.	In Process
25/09/12 14:18	Forwarded to: Vice Chancellor Kashmir University	Reminder No.01 < BR > < BR > Sir, < BR > < BR > The complaint was forwarded to you for its early disposal and the prescribed time for disposal of the said complaint received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > As such you are requested to dispose off the instant complaint without any further delay. < BR > < BR > < BR >	In Process

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Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat

Disposed off
on 4/4/12

Complain Number:	27547
Received On	29/11/11 10:36
Name of the Complainant:	Rafiya Mushtaq
Status of the Complainant:	Public
Address for correspondence:	Cheeni Chowk, Anantnag.
E-Mail Address:	rafiyamushtaq@yahoo.in
Telephone Number (if any):	9469118970
Fax Number (if any):	0
Complaint Received/Booked Over:	Phone/Mobile
Complaint Against:	Others
Gist of Complaint:	<p>Respected Sir,</p> <p>This is in response to the reply provided by the University to my previous complaint no. 26617 that the last date for the admission was fixed on 20th Oct. 2011 but that is for the ed candidates and my complaint is concerned about the candidates applying for ion to Med. Leh that was fixed upto 18th July 2011. Further, there is no relation between my complaint and their reply. Also, I have registered my complaint on 3rd Oct. 2011 and you have forwarded my to the complaint to the University on 4th Oct. 2011, which is prior to 20th Oct. 2011. Kindly, analyse my complaint and their reply carefully as there is far away no relation between them.</p> <p>Also. Kindly find an attachment which is in support to my complaint.</p> <p>RAFIYA MUSHTAQ.</p>
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
29/11/11 10:36		The complaint has been forwarded to the Grievance Cell J&K.	In Process
29/11/11 10:48	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > < BR > Kindly dispose off the complaint in light of complaint no.26617 at an earliest.	In Process
07/12/11 11:30	Forwarded to: Vice Chancellor Kashmir University	Reminder No.1 < BR > < BR > Madam, < BR > < BR > The complaint was forwarded to you for earlier disposal within prescribed time received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > You are accordingly requested to dispose off the instant complaint without any further delay. < BR > < BR > < BR >	In Process
14/12/11 11:36	Forwarded to: Vice Chancellor Kashmir University	Reminder No.2 < BR > < BR > Madam, < BR > < BR > The complaint was forwarded to you for earlier disposal within prescribed time bound manner followed by subsequent reminder received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > You are accordingly requested to dispose off the instant complaint without any further delay. < BR > < BR >	In Process
26/12/11 11:40	Forwarded to: Vice Chancellor Kashmir University	Reminder No.3 < BR > < BR > Madam, < BR > < BR > The complaint was forwarded to you for earlier disposal within prescribed time bound manner followed by subsequent reminders received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > You are accordingly requested to dispose off the instant complaint without any further delay. < BR > < BR > < BR >	In Process
04/01/12 15:38	Forwarded to: Vice Chancellor Kashmir University	Reminder No.4 < BR > < BR > Sir, < BR > < BR > The complaint was forwarded to you for earlier disposal within prescribed time bound manner followed by subsequent reminders received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > You are accordingly requested to dispose off the instant complaint without any further delay. < BR > < BR > < BR >	In Process

**Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat**

*Disposed off
On 27/7/13*

Complain Number:	28232
Received On	31/12/11 12:10
Name of the Complainant:	gh.qadir
Status of the Complainant:	Public
Address for correspondence:	r0 gulgam teh n distt kupwara presently at srinagar
E-Mail Address:	naseem4kashmir@yahoo.com
Telephone Number (if any):	9596340052 9906464196
Fax Number (if any):	0
Complaint Received/Booked Over:	Web
Complaint Against:	Others
Gist of Complaint:	Honble Chief Minister, Omer Abdullah Sb. Sub. application for grant of mercy chance in LL.B course before 1990. sir, i was doing LL.b in kashmir university before 1990. due to ill health, i could not complete my degree. At the same time, militancy erupted in kashmir and i became the victim of it coz i would belong to National Conference family as such i was forced by a few neighbour militants to fled to PaK in 1990 n remained there uptil 2003 August. back home in kashmir, i collected my llb marks cards n applied for mercy chance at the law deptt. they took my all stuff but never called me. reportedly, the granted mercy chance to many old students but not me. in 2011 on 21 september, i gave an application to Vice Chancellor for grant of mercy chance but so far no response is there. my age is above 50yrs with two infant kids aged 3 yr n 1 yr. i am never eligible for job but can practice in any court if ur majesty being a Pro chancellor of University grant me a licence. i am living at my brohers house at srinagar but they are asking for eviction so kindly take pity on my kids and do me a favour otherwise there is no room for me in the society.
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
31/12/11 12:10		The complaint has been forwarded to the Grievance Cell J&K.	In Process
04/01/12 13:00	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > < BR > Kindly dispose off the complaint at an earliest. < BR > < BR > < BR >	In Process
16/01/12 11:00	Forwarded to: Vice Chancellor Kashmir University	Reminder No.1 < BR > < BR > SirMadam, < BR > < BR > The complaint was forwarded to you for earlier disposal within prescribed time received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > You are accordingly requested to dispose off the instant complaint without any further delay. < BR > < BR > < BR >	In Process
27/01/12 10:44	Forwarded to: Vice Chancellor Kashmir University	Reminder No.2 < BR > < BR > Sir, < BR > < BR > The complaint was forwarded to you for earlier disposal within prescribed time bound manner followed by subsequent reminder received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > You are accordingly requested to dispose off the instant complaint without any further delay. < BR > < BR > < BR >	In Process
14/02/12 10:53	Forwarded to: Vice Chancellor Kashmir University	Reminder No.3 < BR > < BR > Sir, < BR > < BR > The complaint was forwarded to you for earlier disposal within prescribed time bound manner followed by subsequent reminders received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > You are accordingly requested to dispose off the instant complaint without any further delay. < BR > < BR > < BR >	In Process

**Govt. of Jammu and Kashmir
Grievance Cell CM Secretariat**

*Disposed
off 04/4/12*

Complaint Number:	27547
Received On	29/11/11 10:36
Name of the Complainant:	Rafiya Mushtaq
Status of the Complainant:	Public
Address for correspondence:	Cheeni Chowk, Anantnag.
E-Mail Address:	rafiyamushtaq@yahoo.in
Telephone Number (if any):	9469118970
Fax Number (if any):	0
Complaint Received/Booked Over:	Phone/Mobile
Complaint Against:	Others
Gist of Complaint:	<p>Respected Sir,</p> <p>This is in response to the reply provided by the University to my previous complaint no. 26617 that the last date for the admission was fixed on 20th Oct. 2011 but that is for the ed candidates and my complaint is concerned about the candidates applying for ion to Med. Leh that was fixed upto 18th July 2011. Further, there is no relation between my complaint and their reply. Also, i have registered my complaint on 3rd Oct. 2011 and you have forwarded my to the complaint to the University on 4th Oct. 2011, which is prior to 20th Oct. 2011. Kindly, analyse my complaint and their reply carefully as there is far away no relation between them.</p> <p>Also. Kindly find an attachment which is in support to my complaint.</p> <p>RAFIYA MUSHTAQ.</p>
Evidence Against Complaint:	

Progress History

Date	Action	Progress Details	Disposal Status
29/11/11 10:36		The complaint has been forwarded to the Grievance Cell J&K.	In Process
29/11/11 10:48	Forwarded to: Vice Chancellor Kashmir University	Sir, < BR > < BR > Kindly dispose off the complaint in light of complaint no.26617 at an earliest.	In Process
07/12/11 11:30	Forwarded to: Vice Chancellor Kashmir University	Reminder No.1 < BR > < BR > Madam, < BR > < BR > The complaint was forwarded to you for earlier disposal within prescribed time received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > You are accordingly requested to dispose off the instant complaint without any further delay. < BR > < BR > < BR >	In Process
14/12/11 11:36	Forwarded to: Vice Chancellor Kashmir University	Reminder No.2 < BR > < BR > Madam, < BR > < BR > The complaint was forwarded to you for earlier disposal within prescribed time bound manner followed by subsequent reminder received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > You are accordingly requested to dispose off the instant complaint without any further delay. < BR > < BR >	In Process
26/12/11 11:40	Forwarded to: Vice Chancellor Kashmir University	Reminder No.3 < BR > < BR > Madam, < BR > < BR > The complaint was forwarded to you for earlier disposal within prescribed time bound manner followed by subsequent reminders received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > You are accordingly requested to dispose off the instant complaint without any further delay. < BR > < BR > < BR >	In Process
04/01/12 15:38	Forwarded to: Vice Chancellor Kashmir University	Reminder No.4 < BR > < BR > Sir, < BR > < BR > The complaint was forwarded to you for earlier disposal within prescribed time bound manner followed by subsequent reminders received in the Chief Ministers Grievance Redressal Cell has already been lapsed. < BR > You are	In Process

Dist Edu

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Minutes of the meeting held on 15 July 2013

A meeting of the Empowerment committee was held on 15th July 2013 in the Committee Room of the University to take cognizance of some important gender related issues and grievances related to women.

Members Present:

- | | | |
|---|---------------------------------|----------|
| 1. Prof. Zohra Bi Afzal | Department of Hindi | Chairman |
| 2. Prof. Satyabhama Razdan | Department of Sanskrit | |
| 3. Prof. Asifa Jan | Department of Political Science | |
| 4. Prof. Nighat Basu | Department of Education | |
| 5. Dr. Ulfat Jan - Associate Professor | Department of Zoology | |
| 6. Mrs. Fozia Ashai –Assistant Professor | Department of Hindi | |
| 7. Dr. Ruby Zutshi – Assistant Professor | SRC | |
| 8. Dr. Saleema Jan | MERC | |
| 9. Female Scholar and Female Student
(One each to be nominated by the DSW) | | |
| 10. Mrs. Asmat Kawoosa- Assistant Registrar, General Administration | | |

- It was resolved that an inquiry shall be conducted in all the cases reported to the committee.
- Strict action to be taken in all cases who are found guilty.
- It was resolved in the meeting that a female proctor shall be appointed in the proctorial Wing of the University.
- Issues related to the harassment of the female staff problems were also discussed.

The meeting ended with a vote of thanks.

Asmat Kawoosa
Assistant Registrar,
General Adm

Copy to all members

DDE

DDE

5.1.6

Year	No of Grievances Appealed	No of Grievances Readdressed	Average Time for Grievances Redressal in No of days
2012	716	608	@2-5 grievances on an average per day
2013	639	579	@2-5 grievances on an average per day
2014	664	588	@2-5 grievances on an average per day
2015	524	489	@2-5 grievances on an average per day
2016	610	579	@2-5 grievances on an average per day
2017	543	496	@2-5 grievances on an average per day

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UNIVERSITY OF KASHMIR

Office of the Controller of Examinations

No:F(CE-KU)KU/18

Dated:-28-05-2018

The Dy. Director
DIQA
University of Kashmir,

5.16

Subject: Student Grievances.

Sir,

This is the reference to the letter bearing no:F5(NAAC-DIQA)KU/18,Dated:-15-05-2018, regarding information of Student Grievances. In this connection the office of the CE after receiving the online grievances/Query's instantly forwarded the same to the concerned sections after receiving the replies and same is communicated to the students also.

Yours faithfully


Sr.P.A.to CE

Copy to:-

✓ The Controller Of Examinations

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S.no	Grievances appealed with date	Received from with date	Forwarded to with date	Received back with date
01.	Query id:47479	Adnan Khan Student	Director NAD & DA 02-01-2018	14-02-2018
02	Query id:- 47607	GMM	Do 08-01-2018	14-02-2018
03	Query id :- 47647	Bhatshakeel Student	Do 29-02-2018	16-02-2018
04.	Query id :47676	Yasir Majeed Student	Do 23-03-2018	24-03-2018
05	Query id :- 47736	Junaid Student	Assistant Controller UG 09-02-2018	10-02-2018
06	Query id :-47769	Junaid khan Student	Assistant Controller UG 09-02-2018	10-02-2018
07	Query id :-47756	Zahir Student	Assistant Controller UG 09-02-2018	12-02-2018
08	Query id :- 47681	Bhat younis Student	Director NAD & DA 29-01-2018	14-02-2018
09	Query id:- 47715	Adnan Khan Student	12-02-2018 Asst.Controller Conduct	14-02-2018
10	Query id :- 47776	Reyaz Rashid Student	Asst.Controller UG 12-02-2018	14-02-2018
11	Query id :- 47814	Gulzar Ahmad Category	Assistant Controller Re- Evaluation.	16-02-2018

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			14-02-2018	
12	Query id :- 47795	Humaira Student	Director NAD & DA 16-02-2018	19-02-2018
13	Query id :- 47571	Mehak Student	C E 14-02-2018	16-02-2018
14.	Query id :- 47851	Parvaiz Khan Student	Asst.Controller UG 19-02-2018	22-02-2018
15	Query id:-47888	Suhail Hassan Student	Asst.Controller PG 26-02-2018	01-03-2018
16	Query id:-47928	Wazeera Student	Director NAD & DA 05-03-2018	13-03-2018
17	Query id :-47937	Maajid Yousf Student	Asst.Controller Prof. 10-03-2018	16-03-2018
18	Query id:-47987	Aadil Student	Asst.Controller PG 14-03-2018	15-03-2018
19	Query id :-47986	Tariq Bhat Student	Asst.Controller UG 15-03-2018	17-03-2018
20	Query id :- 48251	Naqshab Aijaz Student	Asst.Controller UG 05-04-2018	07-04-2018
21	Query id :-48326	Anleeeef Student	Director NAD & DA 19-04-2018	24-04-2018
22	Query id:-48455	Khalid saqib lone Student	Asst.Contoller Secrecy 14-04-2018	15-05-2018
23	Query id :- 48513	Tawseef ahmad Student	Director NAD & DA 22-05-2018	25-05-2018

24	Query id :- 48512	Aasia jan Student	Director NAD & DA 22-05-2018	25-05-2018
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Prof. G.N.Khaki
Dean Students Welfare

DEPARTMENT OF STUDENTS WELFARE

UNIVERSITY OF KASHMIR

Srinagar - 190006, Kashmir, J&K

Hazratbal Campus

Srinagar-190006 (J&K)

Phone No.: (Off) 0194-227-2175

0194-227-2176

Fax: 0194-2415305

Mobile No. 9697023243

Email: khakign@gmail.com

KU2018-DSW-792

Dy. Director
DIQA

Dated : 17-05-18


5.1.6

Subject : Students grievance.

Respected Sir,

The details have already been sent to your office under file tracking system no: KU2018-DSW-768, with a hard copy of the same in April 2018.

However one more copy of the same is enclosed herewith as desired. Further it is worthwhile to mention that university has a womens commission headed by Prof. Nilofer Khan (DCDC), which does not come under the jurisdiction of DSW. Besides Anti Ragging committee is being looked after by Chief Proctor.


Dean Students Welfare



Copies of the same and others addressed to the departments enclosed.

Dean Students Welfare

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Prof. G.N.Khaki
Dean Students Welfare

DEPARTMENT OF STUDENTS WELFARE

UNIVERSITY OF KASHMIR

Srinagar – 190006, Kashmir, J&K

Hazratbal Campus

Srinagar-190006 (J&K)

Phone No.: (Off) 0194-227-2175

0194-227-2176

Fax: 0194-2415305

Mobile No. 9697023243

Email: khakign@gmail.com

Showkat Shafi
Dy. Director
DIQA

AC

Respected Sir,

The inception of the grievance cell in the Department of Student's Welfare University of Kashmir dates back to 2016, when the Department organized a meeting of class representatives of all the Departments of Kashmir University under the chairmanship of Hon'ble Vice- Chancellor. The Grievance Cell looks after the grievances of the students by acting as a bridge between the University authorities and the students. Grievance Redressal Cell is an appropriate forum providing support and encouragement to all the students so that they may express their grievances freely and frankly.

Any student with a genuine grievance may approach the Grievance Redressal Cell by submitting his / her grievance in writing addressed the Dean Students Welfare, University of Kashmir. The Grievances submitted by students are addressed systematically with the co-operation of the respective Departments/ Institutes by forwarding to the concerned stake holders for necessary action on their end. Earlier whatever grievances department of Students Welfare used to receive were forwarded in original to the concerned quarters, but now since the job has been assigned to the Liaison officer, of D.S.W, the photocopies of the grievances received have been preserved by the office which is being forwarded to you for necessary report for the upcoming NAAC peer team visit.

Copies of the status and letters addressed to the departments enclosed.

Dean Students Welfare

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ofc

S.no	Grievance	Students of:	Dated	Remarks
1.	Time clashes of sem 1 (classwork)	Deptt. Of English	25-04-2016	Forwarded to the co-ordinator to please resolve the issue
2.	Lack of co-ordination between deptt and examination block	Deptt of Law	Class rep meet 16	Forwarded to Examination.
3.	Funds for moot court	Deptt of law	April 2016	Forwarded to H.O.D law
4.	Lack of sports activities	-do-	April 2016	Forwarded to H.O.D law
5.	Support for internship programmes	-do-	April 2016	Forwarded to H.O.D law
6.	Availability of Soap and other requirements in the washrooms	Deptt of Law	May 2016	Forwarded to the H.O.D for N.A
7.	Provision of hot water geysers	Deptt of law	2016	Forwarded to the H.O.D for N.A
8.	Lack of ample space in the Deptt	Deptt of Law	Rep meet 2016	Building under construction
9.	Results not declared in time	Deptt of law	Rep meet 16-	Vc promised prompt action
10.	Supplementary examinations time clash	Deptt of History	Rep meet 16	The co-coordinator informed about the issue and resolution requested.(supplementary shift has been merged with the main session)
11.	Bus service for boys of other Districts.	Deptt of law+ deptt of pharmacy	Rep meet 16	SRTC contacted
12.	Introduction of online fee payment	Dptt of law	Rep	Redressed

system		meet 16	
13. Only one sem conducted in ist year	Law deptt	Rep meet 16	Due to floods 2014
14. Fixing the dates for examinations and results	Deptt of law	Rep meet 16	Examination section of the University informed
15. Lack of sports tournaments	Deptt of Law	Rep meet 16	Reported to H.O.D with a request to facilitate.
16. Funds for educational tours to the Deptt	Deptt of Law	Rep meet 16	Education tour (D.S.W) kept open for all Departments now.
17. Costly cafeteria	Deptt of law	Rep meet 16	Action initiated. Rates are set low by the authorities.
18. Provision of scholarships	Deptt of law	Rep meet 16	Redressed
19. Minimizing class duration	Business school	Rep meet 16	redressed
20. Results should be declared in the speedy manner	Business school	Rep meet 16	Examination section contacted
21. Strengthening the placement cell and encouragement of campus placements	Business school	Rep meet 16	The authorization for dsw placement cell in the process
22. Equal transport facilities for male and female students	Business school	Rep meet 16	Female bus service available through D.S.W and for males the proposal is under process
23. Enormous fee hike must be checked	Deptt of pharmacy	Rep meet 16	Brought into the notice of H.O.D
24. Lack of ample space for classrooms	Deptt of pharmacy	Rep meet 16	Brought into the notice of H.O.D
25. Lack of proper infrastructure in the Departments	Deptt of Islamic Studies	Rep meet 16	Brought into the notice of the Department.
26. Lack of lighting facility in the Deptt (reading gets hampered in absence	Deptt. Of Islamic	Rep	Department informed.

of bulbs)	Studies	meet 16	
27. MOMA scholarships not dispensed in time	B.Tech 7 th semn	Rep meet 16	Pertains to ministry of minority affairs.
28. Lectures should be limited to 40-45 mins	B.tech 7 th sem	Rep meet 16	Redressed
29. Students are not able to use library facilities due to prayer timings	b.tech 7 th sem	Rep meet 16	Redressed (prayer timings reduced)
30. Involvement of students to decide the examination dates	Deptt of english	Rep meet 16	Opinion of the CR's is taken on board while fixing the dates
31. Population of dogs to be checked.	Deptt of English	Rep meet 16	Redressed.
32. Enormous fee hike(36000 to 50000)	Deptt of IT& SS	Rep meet 16	h.o.d informed
33. Industry tours to should be started	Deptt. Of IT& ss	Rep meet 16	H.O.D informed.
34. Why are new teacher being tested on us?	Deptt. of IT & SS	Rep meet 16	Department informed
35. Cafeteria's must be centrally located and single cafeteria does not suffice	Deptt . of IT&SS	Rep meet 16	Construction ongoing for dhabas in the main campus of the University
36. Bus facility from ganderbal to dargah	Deptt of biochem	Rep meet 16	Redressed
37. University buses leave campus at 4:05 while as classes suspend at 04:30	Deptt. of Education	Rep meet 16	d.s.w buses leave the campus at 4 15 now
38. Reducing class timings to 45 mins	Deptt. of education	Rep meet 16	redressed
39. Dire need of Departmental lab	Deptt. of Bio-Resources	Rep meet 16	Department informed
40. Need to have sound proof classes,	Deptt. of	Rep	Department informed

the buzz outside creates disturbances	Bio-Resources	meet 16	
41. No Practical lab class	Deptt. of Bio-resources	Rep meet 16	Department contacted
42. No departmental library	Deptt of Bio-Resources	Rep meet 16	Department contacted
43. No equipments for practicals, teachers say equipment not available let's move to the other practical	Deptt of Bio-resources	Rep meet 16	Department contacted
44. For conducting practicals we need to look for the mercy of other departments to provide the raw materials	Deptt. of Bio-resources	Rep meet 16	Department informed
45. Mess in the deptt due to supplementary course admissions	Deptt of env. Sc	Rep meet 16	Coordinator supplementary course informed.
46. Absence of academic calendar, creating considerable delay with regard to completion of courses and award of degree	Deptt of electronics	Rep meet 16	Circular issued by DAA for proper implementation of academic calendar by all Departments
47. P.G scholarship in favor of GPAT qualified candidates	H.O.D (pharmacy)	03-05-16	Redressed

Total no of grievances for the year 2016 : 47

Grievance received in the year 2017-18

S.no	Grievance	Students of:	Dated	Remarks
1.	Sanction of Gate Stipend	M. Azhar Computer science	Jan 17	Redressed
2.	Charging of extra fee by the J&K bank	Pol.sc.	Jan 2017	Redressed by personally meeting with the bank in-charge
3.	Wrong mention of the course in the scholarship form (online)	Pol.sc	15 th Feb 2017	Redressed
4.	Provision of extra classes for the students with stammering issues.	Library sc.	28 th February 2017	Forwarded to the Deptt. of Library Sciences & redressed
5.	Bus fee payment in installments	DSW bus boarders	8 th March 17	Redressed
6.	Request for the provision of bus facility for boys.	Student M.A. Urdu Roll no: 877	10 March 2017	Could not redress (the authorities are working on it)
7.	Correction of online scholarship at institute level	Mushtaq Ah. Deptt of education	15 th March 2017	Redressed
8.	Infrastructural issues	Deptt of TOURISM	CR'S meet 17	H.O.D informed.
9.	Lack of safe drinking water	Deptt of Clinical Bio-Chem	CR'S meet 17	Forwarded to the Department for N.A.

10	Delay in issuing degree certificates	TBS	CR'S meet 17	Forwarded to the H.O.D (The Business School).
11	Delay in conducting examinations	Deptt. of Bio-Resources	CR'S meet 17	Forwarded to the H.O.D (The Business School).
12	Infrastructural issues.	Deptt. of Bio-Resources	CR'S meet 17	Forwarded to the H.O.D.
13	Lack of safe drinking water	Deptt. of Bio-Resources	CR'S meet 17	Forwarded to the H.O.D.
14	Classrooms with noise issues	Deptt. of Bio-Resources	CR'S meet 17	Forwarded to the H.O.D for N.A
15	Departmental library not equipped	Deptt. of Bio-Resources	CR'S meet 17	Forwarded to the H.O.D for N.A
16	No permanent faculty to teach	Deptt of Pharmacy.	CR'S meet 17	Forwarded to the H.O.D for N.A
17	It takes 5 yrs and 6 months to complete a degree of 4 years	Deptt of Pharmacy.	CR'S meet 17	Forwarded to the H.O.D for N.A
18	Fee be paid online	Deptt of Pharmacy.	CR'S meet 17	Redressed
19	Fountain lights kept off in the night	Deptt of Pharmacy.	CR'S meet 17	Redressed
20	Tour was not organized despite charging the fee.	Deptt of MERC	CR'S meet 17	Brought into the notice of H.O.D
21	MERC bus be brought back to the Deptt.	Deptt of MERC	CR'S meet 17	Forwarded to H.O.D for N.A
22	Demand of separate prayer room for females	Deptt of I.Studies	CR'S meet 17	H.O.D informed.
23	Installation of bulbs in the class	Deptt of	CR'S	H.O.D informed.

	rooms to increase visibility	I.Studies	meet 17	
24	Delayed recruitment of contractual teachers	Business school (South Campus)	CR'S meet 17	Brought into the notice of concerned H.O.D.
25	Thrusting of uniform upon the students	Business school (South Campus)	CR'S meet 17	Brought into the notice of concerned H.O.D.
26	Orderlies in the campus being authoritarian and behave wrong	Business school (South Campus)	CR'S meet 17	Brought into the notice of concerned H.O.D.
27	The education tour has been stopped for MLIS.	MLIS	CR'S meet 17	Forwarded to H.O.D for N.A.
28	Undue fee hike (from 30,000 – 50,000).	IT &SS	CR'S meet 17	M.SC. IT is a self financed course.
29	Absence of the requisite IT tour for the students.	IT&SS	CR'S meet 17	Under consideration.
30	Lack of permanent faculty.	IT&SS	CR'S meet 17	H.O.D Informed.
31	Delay in the educational tour despite depositing the payment for the same	Deptt of Mathematics	CR'S meet 17	H.O.D Informed.
32	Teachers having no specializations in disaster management, yet teaching the same.	Deptt. of Geography	CR'S meet 17	H.O.D Informed.
33	Smoking has become a menace and usual affair behind our Deptt.	Deptt. of Geography	CR'S meet 17	H.O.D Informed.
34	Defunct air conditioning system	Deptt of Botany	CR'S meet 17	H.O.D Informed.
35	Absence of sports and extracurricular activities, demand of	Deptt of	CR'S	Brought into the notice of the

	Swimming pool.	Law	meet 17	concerned H.O.D.
36	Lack of Swimming pool	Deptt of Law	CR'S meet 17	Brought into the notice of the concerned H.O.D.
37	Semester exams held in the late hours causing issues to students from the far flung areas	General	CR'S meet 17	The controller examinations informed.
38	Delay in conducted the examinations.	General	CR'S meet 17	The controller examinations informed.
39	Confusions in division improvement cases	General	CR'S meet 17	The controller examinations informed.
40	Semester exams not held as per fixed norms.	General	CR'S meet 17	The controller examinations informed.
41	Marks obtained after division improvement / re-evaluation not updated in time	General	CR'S meet 17	The controller examinations informed.
42	Doctors in the health centre not available in the night hours	General	CR'S meet 17	The i/c health centre informed
43	Use of liquor, cannabis and other drug peddling inside the campus	General	CR'S meet 17	Brought into the notice of Chief Proctor
44	Un controlled dog menace	General	CR'S meet 17	Brought into the notice of Chief Proctor
45	Extended timings for Friday prayers bothering the students	General	CR'S meet 17	Redressed
46	Delay in issuing of library cards	General	CR'S meet 17	Redressed
47	Fee charged from the candidate despite falling into the category of disabled persons.	MBA(FM)	Jan 2017	Letter forwarded to the concerned Department for N.A.

Total no. of grievances for the year : 47

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Year 2018

s.no	Grievance	Students of	Date	Status
1.	Complaint regarding miss behavior of Army men	MCA (North Campus)	18-04-18	Matter forwarded to Chief Proctor for taking it up with I.G Kashmir.
2.				

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Directorate of Internal Quality Assurance (DIQA)
University of Kashmir
Srinagar

5.1.6

Dy. Director

No: F5(NAAC-DIQA)KU/18

Dated: 15-05-2018

most urgent

Officer In-charge,
RTI
University of Kashmir,
Srinagar.

Subject: Students grievances.

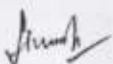
Sir


Kindly provide the information for the years 2012-2017 as per the format given below by **17th April 2018** positively as the same is required for the preparation of self study report for upcoming NAAC Peer Team Visit.

5.1.6 The institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases (1)		
No. of examination/evaluation grievances appealed	No. of grievances redressed	Average time for grievance redressal in number of days
381	388	10 - 15
Documents: Minutes of the meetings of student redressal committee, prevention of sexual harassment committee and anti ragging committee		

The matter may please be treated as urgent.

With regards


Showkat Shafi

Forwarded/returned to Dy. Director DIQA with needfull
done
 18/3

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