

REPORT OF INTERNAL COMPLAINTS COMMITTEE UNIVERSITY OF KASHMIR (2019-2023)

The committee received 14 complaints during the time period 2019-2023 of which 10 were of students / scholars of main and satellite campuses and the remaining four were received from employees.

Detailed description of the cases is as follows:

S. No	Year	Title of the Case	Occupation of the Complainant	Recommendations
1	2019	Title, Name of the complainant and the alleged perpetrator have been kept hidden because of the issues of confidentiality	NA	Enquiry completed and recommendations submitted to the authorities
2	2020		Non-teaching employee	Enquiry completed and recommendations submitted to the authorities
3	2021		Research Scholar	Enquiry completed and recommendations submitted to the authorities
4	13.06.2022		Student	Case disposed off
5	27.06.2022		Student	Case disposed off
6	December 2022		Non-teaching employee	Case closed since it was found to be domestic violence / matrimonial issue
7	06.03.2023		Non-Teaching Employee	Enquiry completed and the alleged perpetrator was transferred to satellite campus
8	March 2023		Student	Enquiry completed and recommendations submitted to the authorities
9	May 2023		Student	Case forwarded to Dean Research, Since it did not pertain to the ICC

10	12.09.2022 (complaint received in 2023)		Research Scholar	Enquiry completed and the alleged perpetrator was transferred to satellite campus
11	10.06.2023		Student	Complaint found to be frivolous and hence case closed
12	May 2023		Student	Enquiry completed and the alleged perpetrator was transferred to satellite campus
13	11.07.2023		Research Scholar	Case Closed
14	24.09.2023		NA	Case closed since it did not pertain to ICC



Presiding Officer
Internal Complaints Committee



OFFICE OF THE GRIEVANCE CELL

UNIVERSITY OF KASHMIR
Hazratbal, Srinagar-190006

F No. (Grievance- NAAC-SSR KU/ 24
Dated: 05-06-2024

The Director

Directorate of Internal Quality Assurance (DIQA)

University of Kashmir

Sub: - NAAC – Self-Study Report (SSR) Submission regarding the status of Grievance Cell including the number of queries received and resolved from 2019-2023.

Ref.: your office letter No. DIQA/SSR-C5/KU/24 dated. 16-05-2024.

Dear Sir,


Apropos to the above cited reference and subject, the requisite information is summarized as follows:

S No.	Year	Number of Grievances received	Number of Grievances resolved
1.	2019	50	50
2.	2020	382	382
3.	2021	822	822
4.	2022	1339	1339
5.	2023	865	865

Furthermore, the detailed data of these grievances is appended herewith. This is for your information.

Thanking you.

Yours sincerely



Incharge, Grievance Cell
University of Kashmir

Enclosure 566 pages

Copy to:

1. Office file.


03/06


03/6



UNIVERSITY OF KASHMIR

Office of the Chief Proctor

(NAAC Accredited Grade A+)

Status of the complaints received and awareness programs conducted

The Anti-Ragging Committee University of Kashmir held periodic meetings to investigate the incidents relating to ragging. A proper record of the reports has been maintained. A total of 03 complaints relating to the incidents of ragging were forwarded to the anti-ragging committee from July, 2019 to May 06, 2024. The investigation in all the cases has been completed and the reports have been submitted to the authorities.

The Anti-Ragging committee conducts sensitization and awareness programmes periodically to make the students aware about the consequences of ragging.

Handwritten signature
06/05/2024

Chief Proctor